



ITS Major Initiatives FY11 Q3-Q4 Status Summary

May 2011

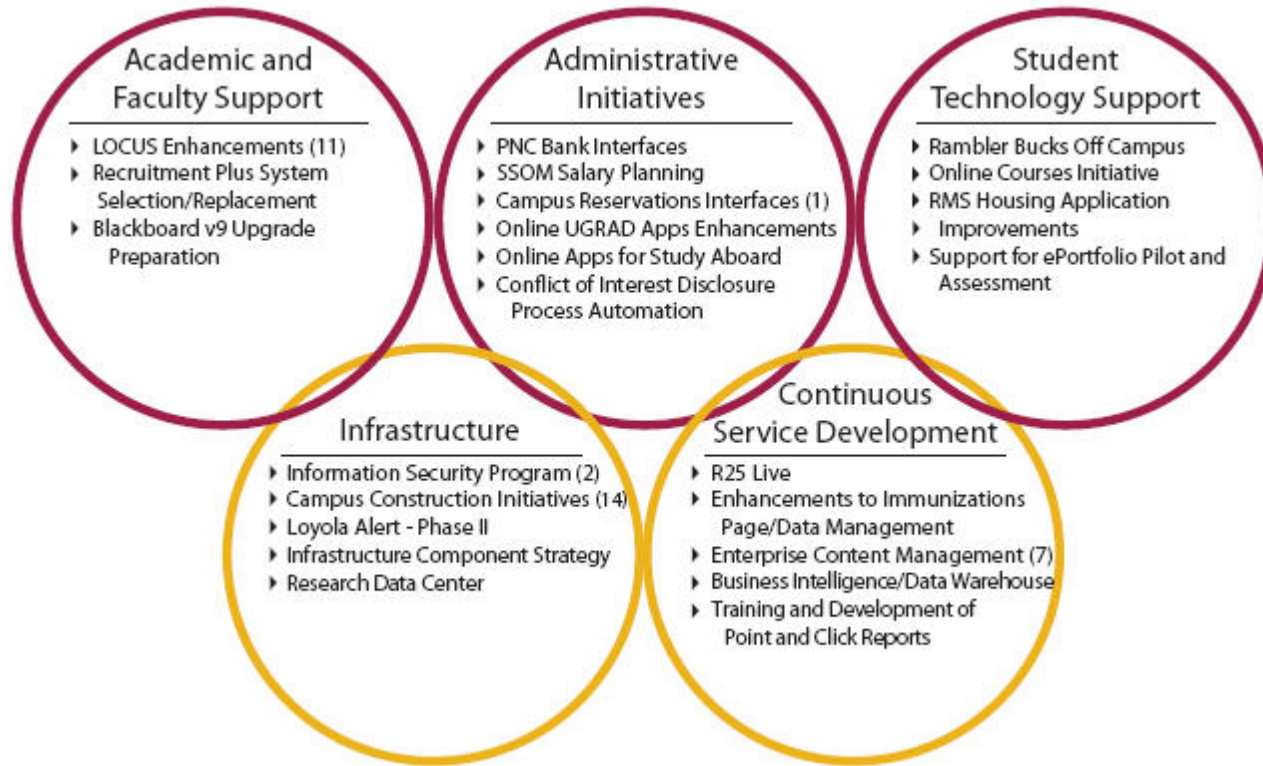


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Health Legend

Green - On Target, No Risk
Lime – On Target, Minimal Risk, Minor Concerns, Under Control
Yellow - Target in Jeopardy, Risks Being Managed, Unknowns Exist
Orange - Slightly Off Target, Several Risks or Unknowns
Red - Off Target, High Risk, Multiple Concerns



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Academic and Faculty Support					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
LOCUS Enhancements (11), (PSS #'s 641, 987, 1332, 1317, 1337, 1331, 1218, 1323, 1308, 1445, 1446)	Academic Affairs (Pelissero)	Adams, Pullen, Slazyk	Green	Green	Recent Activity: 1) Several completed projects 987 – Self Service Declare Major/minor, 1332 – Wait Listing, 1445 – update Lockbox address, 1446 – Make A Payment capability enhanced to account for unapplied credits and one cancelled (1323-Unapplied Credits); and 2) In-progress (641-Prior Degrees, 1218-Transfer Credit Initiative, 1287-Advisor Assign, 1317-Early UGRD Matriculation, 1337-FA03 Packaging Selection). Next Steps: 1) Provide assistance to clients with Final testing on several In-Progress projects; 2) Determine need/priority & schedule remaining projects (1308-Interim Grade/Comments, 1331-Full-time Courses-restart); and 3) Upgrade PeopleTools for Campus Solutions and Locus portal (1556)
Electronic Outbound Transcripts Feasibility (PSS 1145)	Academic Affairs (Pelissero)	Adams	Lime	Lime	Recent Activity: None. Project on DEFERRED List. Next Steps: 1) Schedule meeting to review the requirements to re-issue an RFP to appropriate vendors; and 2) Determine direction of this project with sponsor.
Recruitment Plus System Selection/Replacement	Academic Affairs (Scheidenhelm/ Green)	Sibenaller	Green	Green	Recent Activity: The decision to replace the Recruitment Plus system was deferred until 2012. The two finalists for consideration, Admissions Lab & EMAS Pro will be evaluated further on their plans to mitigate current gaps in functionality. Next Steps: 1) Work with vendors to understand strategy to mitigate gaps; 2) Create recommendation; 3) Develop timeline; and 4) Implementation efforts.
Blackboard v9 Upgrade Preparation	Academic Affairs (Scheidenhelm)	Yun	Green	Green	Recent Activity: The Production environment was successfully upgraded as scheduled and access to Blackboard resumed on May 17th. In addition to providing faculty advance time to build their summer course shells by giving them access to Blackboardv9 in February, the team conducted Quickstart and Specialty workshops and will continue offering them throughout the summer and into the fall. Additional activities include continuing to offer drop-in sessions, 1x1 and ad-hoc assistance as well as adding additional Blackboard support resources to the webpage. Next Steps: 1) Provide end-user support by proactively monitoring and addressing issues; 2) Conduct Quickstarts & Specialty workshops; and 3) Begin project close-out activities.
Retention Dashboard (PSS 1169)	Student Services (Daffron)	Smith, Vanek			Project COMPLETED.



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Administrative Initiatives					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
Electronic Based Study Abroad Applications (PSS 943)	Office of International Programs (Max)	Heckel	Yellow	Yellow	Recent Activity: Provided demo of applicant site to clients; received feedback, and are fine tuning screens. Development of administrative site underway. Yellow status is indicative of complexity of administrative site. Next Steps: Finalize applicant site and provide to clients for UAT. Continue development of administrative site.
Move GPEM R+ Application In-House (PSS 1170)	Grad Admission (Roberts)	Pullen, Apa	Lime	Lime	Recent Activity: 1) Expanded resources (disk and memory) for the R+ test servers in preparation for testing the UGRAD upgrade. Next Steps: None at this time.
Enhancements to Online Undergraduate App – new application types (PSS1245)	Enrollment Management (Roberts)	Brenke	Green	Green	Recent Activity: In September 2010, clients authorized deferring this project until summer 2011. Next Steps: Schedule meeting with sponsors to determine new start date.
Illinois Articulation Initiative (PSS 1403)	Enrollment Management (Roberts)	Adams	Green	Lime	Recent Activity: There are several projects "in progress" that appear to meet the goals (of Sponsor) and the requirements to provide prospective students the ability to self-report courses they have taken at other colleges/universities, and to learn what LUC will accept as transfer credit. Next Steps: 1) Meet with Sponsor and principals for a demo of current LOCUS projects; 2) Determine direction to proceed with IAI project initiative or add requirements to projects to be started later this year; and 3) Focus on Equivalent Courses and Degree Requirements projects.
PNC Bank Interfaces	Finance (Laird)	Slazk, Adams	Green	Green	Recent Activity: Lockbox live on 5/17. ACH live on 6/1. Next Steps: Determine why exception e-mail notifications are not being received. Plan for student refunds; UAT, Advancement gift processing/ECM.
Campus Reservations Interfaces (1)	Student Affairs (McGuriman)	Adams	Lime	Yellow	Recent Activity: Project was placed on Hold. Next Steps: Will re-evaluate interface after upgrade to R25 system.
MAXxess Campus Security Projects (PSS 1220)	Facilities (Kosiba)	Pullen			Project COMPLETED.
Conflict of Interest Disclosure Process Automation	Human Resources (Kelly)	Heckel			Project COMPLETED.



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Student Technology Support					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
Comcast Cable TV Contracts (PSS 1118)	Student Development (Kelly)	Vonder Heide	Green	Green	Recent Activity: Scheduled meeting with Residence Life regarding cable TV direction and vendor meeting with ResLife Cinema for an on-demand movie service with added LUC content. 2) Room visits to add security clasps and document equipment. Next Steps: 1) Continuing to monitor alternative service opportunities such as IPTV; and 2) Decide if ResLife Cinema is an option for LUC.
Tuition Payment Plan (PSS 908)	Finance - Bursar	Dayton (Adams)	Green	Green	Recent Activity: 1) First year cycle complete (see LOCUS enhancements); and 2) Enrollment in new Academic Year started with successful marketing of 12 month plan. Next Steps: Additional enhancements have been prioritized – 1) Critical Payments implemented on May 31; 2) three next mods scheduled; and 3) last 2 larger efforts pending.
Mobile Central (PSS 1448)	ITS (Malisch) & Lrng, Tech & Assmt (Scheidenhelm)	Zolnierczyk	Lime	Lime	Recent Activity: New Blackberry test build containing courses provided by BB. Events module now available on the Android platform. Working with BB to complete Sprint ID pack with newest Android build. Next Steps: 1) Complete testing of new Blackberry build and deploy to their App World; 2) Complete Sprint ID pack build and provide to Sprint for approval; 3) Continue working with BlackBoard and internal constituents to include additional modules on LUC's springboard. 4) Develop additional Mobile Locus functionality; and 5) Develop governance structure to guide and prioritize university mobile interests.
Online Courses Initiative	ITS (Malisch) & Provost's Office (Tuchman)	Montes	Green	Green	Recent Activity: 1) Completed implementation of technology infrastructure including Adobe Connect servers to support synchronous activities for online courses; 2) Completed Blackboard 9.1 upgrade and provided special "hands-on" transfer of online courses and content for summer instructors; and 3) Finalized and implemented service and support components of the "Online" website at www.luc.edu/online. Next Steps: 1) Provide support for summer online courses, which began with first summer session; 2) Complete summative assessment of summer courses; 3) Closeout pilot project; 4) Develop and implement revised workshops for future online faculty; and 5) Operationalize the program.
Support for ePortfolio Pilot and Assessment (PSS 1326)	Academic Affairs (Roberts/Malisch)	Sibenaller	Green	Green	Recent Activity: The recommended ePortfolio and assessment solution, TaskStream, was recently approved by the ATC and ITESC. The new system is planned for an initial pilot during the summer semester. UNIV101 and several other courses including assessment by 3-4 academic units planned for Fall 2011. Next Steps: 1) Implementation efforts; and 2) Rollout by summer semester.
RMS Housing Application Improvements (Web Implementation (PSS 624)	Student Affairs (Nash)	Pullen			Project COMPLETED and closed out.
Rambler Bucks Off Campus	Student Dev. (Kelly)	Adams			Pilot COMPLETED successfully for 5 merchants at LSC. Next Steps: Project transitioned to ongoing support.



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Infrastructure					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
Campus Construction Initiatives (14)	Facilities (Kosiba)	Various NIS staff	Green	Green	Recent Activity: Cuneo phone system installed. Lewis Towers 5 th and 6 th floor remodeling complete. Norville Center complete, LUREC phase 1 complete, Relocate Law School staff in Corboy. Next Steps: 1) Upgrade Cuneo internet connectivity; 2) Upgrade LUREC network and internet connectivity; and 3) Prepare ITS infrastructure for Wright Hall occupancy.
Cell Phone Coverage Improvements (PSS 1116)	Enterprise Project (Vonder Heide)	Heesemann	Orange	Orange	Recent Activity: Cellular survey confirmed service from all providers has improved from prior survey conducted in 2008, though there are still areas of poor or no service. Next Steps: Review AT&T solution against alternate provider proposal.
Research Data Center (RDC) (PSS 1114)	Academic Affairs (Attoh)	Heesemann	Yellow	Yellow	Recent Activity: Three clusters housed in RDC; Computer Science (2) and Chemistry. Next Steps: 1) Governance committee activities underway; and 2) Relocate two additional Chemistry clusters.
Information Security Program (2)	Enterprise Project (Sibenaller)	Lauger	Green	Green	Recent Activity: The 2011 PII program initiated; 37% of Data Stewards reporting, 49% of computers scanned. To date only 1.4% of computers contain PII (25% in FY09, 9.7% in FY10). New policy approved to prohibit the storage of Loyola Protected Data and PII on desktops. Four departments have completed the 2010 LOCUS security audit. The 2011 annual security assessment was initiated in May. Next Steps: 1) Complete the 2011 PII project; 2) Continue execution of LOCUS audit; and 3) Discuss and remediate the annual security assessment findings.
Novell (Non-Email) Component Migration	Enterprise Project (Vonder Heide)	Apa/Ryan	Green	Green	Recent Activity: Completed the discovery phase for the project with vendor, SWC. Informational website under construction to answer questions. Next Steps: Begin the planning phase and sign off on the detailed project plan. 2) Continue application and hardware compatibility testing for Windows 7.
Loyola Alert – Phase II (PSS 879)	Campus Safety (Kosiba)	Pullen			Project COMPLETED and closed out.



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Continuous Service Development					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
Business Intelligence/Data Warehouse Strategy (PSS #'s 800, 979, 980, 981)	Provost (Pelissero)	Prina	Lime	Lime	<p>Recent Activity: 1) The Master Services Agreement with Phytorion has been signed and interview sessions have begun; 2) Requirements have been gathered for Campus Community, Registration and Records, Faculty Teaching Load, Financial Aid, and Enrollment Management. Sessions remain for Admissions, and Student Financials, which will be completed in July; 3) Session agendas have been revamped after receiving feedback to reduce the amount of time functional users spend in meeting sessions and increase the amount of time with users who perform analysis; and 4) Health continues to be Lime to reflect resource constraints.</p> <p>Next Steps: 1) Complete Phytorion Statement of Work agreement; 2) Begin Faculty Teaching Load Design and Development; and 3) Schedule BI tools training.</p>
ECM/Imaging Implementation (PSS 830, 926, 1264, 1429, 1459, 1460, 1474, 1475, 1482, 1537, 1538)	Enterprise Project (Tuchman/Malisch)	Pauliks	Yellow	Yellow	<p>Recent Activity: Over 570 faculty and staff are using ECM solution university wide, with 18 departments "live" in DocFinity. Where metrics are calculated we are averaging process improvements efficiencies of approximately 75% resulting in over 5,600 hours of effort saved annually. Additionally, annual maintenance cost savings are over \$47,000 to-date. Version 10 is live in Treasury with Endowment Documents and Accounts Payable with ProCard Documentation. Analysis and implementation efforts are currently underway in Accounts Payable and Human Resources. Efforts are underway to transition the current base to Version 10 beginning in 2011 and completing in 2012.</p> <p>Next Steps: 1) Continue analysis and planning the additional A/P projects; 2) Continue planning discussions with HR; 3) Work on "filler" departments where possible; and 4) Complete planning the Ver. 9 to Ver. 10 conversions.</p>
R25 Live	Campus Reservations (McGuriman)	Adams	Lime	Green	<p>Recent Activity: Contract with vendor signed. New security (OLS) testing begun. High level timeline developed.</p> <p>Next Steps: 1) Finish Security testing, Target date is 6/30/2011; and 2) Plan for 25Live rollout in mid-Fall semester time frame.</p>
Training and Development of Point and Click Reports	Wellness Center (R. Kelly/Asaro)	Adams	Lime	Green	<p>Recent Activity: Vendor has installed new version of Point and Click (11).</p> <p>Next Steps: Provide limited support to functional staff for report template development.</p>
Enhancements to Immunizations Page/Data Management	Wellness Center (R. Kelly/Asaro)	Adams	Lime	Lime	<p>Recent Activity: Planning meeting with client to define work and alternatives.</p> <p>Next Steps: 1) Identify how other schools have improved self-service data entry; 2) Engaging vendor for Open Communicator options; and 3) Planning improvements to LOCUS interface to Wellness for Campus Address and Photo.</p>
Parking Permit Purchases Integration to PeopleSoft (PSS 743)	Student Affairs (McGuriman)	Heckel			Project COMPLETED