Campus Card Enterprise Impact Review

This enterprise impact review was created to display the effects of choosing either the Blackboard Transaction System 3.5 or the CBORD CS GOLD transaction systems as our campus card replacement system. Either selection will generate different scenarios that affect the continued use of the Blackboard Community System (CS). These scenarios are listed below so that the ITESC may review the options for the desired solution.

Summary of Campus Card Systems

Both of the solutions offered by Blackboard (Bb) and CBORD provide similar functionality that meets all of our critical requirements issued in the RFP and have near identical technical configurations. Differences are highlighted below:

- Our experience with Blackboard is poor customer support and poor response time to issues.
- CBORDs product offers slightly more functionality for the system administrator and has a more robust support model.

Community System Scenarios

#	System Selected	Scenario	Academic Use	Hosting	Building Blocks	Credit Card Processing	Costs
1	Bb	Keep the CS as-is	• Non-credit communities and training courses can be created and used by students/faculty/staff	Remain at LUC	Additional Bb Building Blocks will need to be purchased to duplicate ones already purchased and in use by the LMS.	Credit card processing will continue as they are today.	$30k per year
2	Bb	Move the CS to Bb	• Non-credit communities and training courses can be created and used by students/faculty/staff • Integration with the LMS will provide additional benefits with creating course content	Move to Bb	Building Blocks that are purchased and currently used by the LMS will be available in the Community System.	Credit card processing and compliance will occur at Bb.	$50k per year (negotiable)
3	CBORD	Keep the CS as-is	• Non-credit communities and training courses can be created and used by students/faculty/staff	Remain at LUC	Additional Bb Building Blocks will need to be purchased to duplicate ones already purchased and in use by the LMS.	Credit card processing will be turned off on the Community System. An additional system provided by CBORD will be required to process credit cards.	$30k per year (Assumes costs will not change)
4	CBORD	Move the CS to Bb	• Non-credit communities and training courses can be created and used by students/faculty/staff • Integration with the LMS will provide additional benefits with creating course content	Move to Bb	Building Blocks that are purchased and currently used by the LMS will be available in the Community System.	Credit card processing will be turned off on the Community System. An additional system provided by CBORD will be required to process credit cards.	$50k per year
5	CBORD	Remove the CS	• Pursue other systems to replicate Community System academic functionality.	Unknown	N/A	An additional system provided by CBORD will be required to process credit cards.	Unknown

System Costs

#	System Selected	Scenario	System	Community System	Building Blocks	Credit Card Processing	Total
1	Bb	Keep the CS as-is	$314,000	$30,000	34k***	N/A	$378,000
2	Bb	Move the CS to Bb	$314,000	$23,750*	N/A	N/A	$337,750
3	CBORD	Keep the CS as-is	$466,000	$30,000**	34k***	$11,000	$541,000
4	CBORD	Move the CS to Bb	$466,000	$50,000**	N/A	$11,000	$527,000
5	CBORD	Remove the CS	$466,000	Unknown	N/A	$11,000	$477,000+

"*"Indicates a discount only provided by Blackboard to lower the Community Cost from 50k per year to $23,750 when purchasing their transaction system.
"**" Indicates that financing of the Community System will need to shift from Finance to an alternate area or department at LUC.
"***" Indicates amounts for Building Blocks that may be necessary for Community System use per Jack Corliss.