

# LUC ITS Plan of Record

## FY07: Q3-Q4

### Academic and Faculty Support

- LOCUS Enhancements:
  - Support R&R to fully implement Transfer Credit and course articulation rules (Q4, PSS212,343,477,521)
  - Online access for Alumni transcripts (Q3, PSS191)
  - Account Summary to use account term; more accurate accounting (Q3, PSS315)
  - Federal Work Study enhancement that tracks earnings and installs warning alert system (Q4+, PSS196)
  - Implement Student Refund check reconciliation process
  - Grade Change process (Q4, PSS319)
  - Self Service Apply for Graduation (Q4+, PSS320)
  - Financial Aid "Bottom Line" summary available to Self-service (Q4, PSS78)
  - Review Graduate Repeat Rules, GPA Calc (Q4, PSS479)
  - Develop a batch process to assign/unassign Undergraduate advisors to students based on pre-defined rules. (Q3, PSS544)
  - Implement changes to Self-service View My Advisors in LOCUS as accessed by students. Advisor role should be displayed to differentiate different academic advisors, faculty advisors, and school advisors. (Q3, PSS545)
  - Load AP/MDT test results to LOCUS, post to student records, in an automated (timely) fashion to assist Admissions Advisement. (Q4, PSS439)
  - Law School Blind Grading - complete outstanding requirements of self-service access to Anonymous Grade ID, reporting for faculty post-grading, and interface to computerized testing vendor (Q3, PSS581)
- LOCUS interface: Federal work study information from HR/Payroll (Q4+, PSS196)
- Upgrade R25 (Q4, PSS474)

### Academic and Faculty Support, cont'd

- Develop requirements w/ Academic Affairs for Piloting Sakai (CMS) (Q4+)
- Tech support for Indonesia Project with School of Education
- Build plan and timeline proposal for In-sourced Blackboard Learning System
- Develop (with Academic Affairs) New Design for Learning Spaces (Q4+)
- Evaluate and Recommend Media Storage and Streaming Environments (Q4)
- Pilot Crestron RoomView 7.0 - Remote Management Software (Q3+)
- Complete acquisition and implementation of TeamSpot Collaboration Software (Q3+)
- Recommendation for Storage Expansion - Faculty / Staff (Q4)
- BCDR – Complete LOCUS failover capability LSC/WTC (Q3, PSS417)

### Student Technology Support

- DMCA Awareness Campaign (Q4)
- Recommendation for Storage Expansion – Students (Q4)
- Wellness Electronic Medical Records Planning (Q4, PSS312)
- Wireless Expansion (Q3)
  - Work with AA/SA to prioritize survey results and build budget
- Improve use of lab “real estate” for technology awareness/availability (Q4)
- LOCUS Enhancement: Upgrade PeopleTools for SA from 8.21 to 8.22 (Q4, PSS456)

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## Administrative Initiatives

- Enterprise Imaging Strategy (Q3+)
- Complete Digital Signage Pilot; Target Next Steps (Q3+)
- LDAP Authentication w/ LUMC – “Single Source of Truth” and streamline authentication (Q4+)
- Blackberry Extended Pilot Program (Q3+)
- Schedule Upgrade BSR to new release (Q4+, PSS325)
- Schedule Upgrade SmartCall to new release (Q4+, PSS339)
- Online Card Office Replacement (Q4, PSS428)
  - Support In-House for Rambler Bucks
- Blackboard Campus Card - switch from SSN to LID as the primary key within the Blackboard database (Q4+, PSS423)
- Implement TouchNet's MarketPlace suite; use for accepting credit card payments (Q4, PSS556)
- Formalize credit card processing process
  - Use in LUC web pages; Conferences; Grad school Apply Yourself (PSS397); Admissions (PSS398, 307); LUMA (PSS391)

## Infrastructure Services

- BCDR Avian Flu Preparedness Plan (Q4+)
- Telephone Switch Relocation (Q4)
  - Identify technology replacement strategy & preliminary budget
- Data Center Design, Planning and Construction (Q4+)
- Intra-campus Videoconferencing Upgrade (Q4)
- Assessing ISP connectivity and Bandwidth Increase (Q3)

## Infrastructure Services, cont'd

- Construction Initiatives:
  - Info. Commons - Infrastructure Design & Budgeting (Q3)
  - The Clare - Infrastructure Design and Budgeting (Q3+)
  - Mundelein – Infrastructure Design & Implementation (Q3-Q4)
  - Marquette Hall - new Hall (Q4+)
  - Santa Clara Remodeling (Q3+)
  - New Athletic Field (Q3)
- Daylight Savings Time Updates (Q3)
- Plan and Schedule for Oracle 10G upgrade (Q4)

## Continuous Service Development

- Phased Implementations: (Q3-Q4+)
  - Project Management Methodology
  - Quality Assurance Work Group and Methodology
  - Gate Review Formalization
  - Change Management, Phase II
- Cross Training & Succession Plans Developed (Q4)
- Personal Information Risk Group (PIRG) (Q4)
- Launch remaining sub-committees of the IT Executive Steering Committee (Q3)
  - Architecture Review Board
  - Project Review Board
  - Academic Technology Committee
- Call Tracking System Implementation (Q4)
- Redesign ITS Website Presence (Q4)
- Add technology “dashboard” metrics to ITS website (Q4+)
- Review Internal Escalation Process (Q4)
- Review Electronic Records Retention (Q4)