



PrimeMail® delivers

PrimeMail, the mail-service pharmacy trusted by your health plan, delivers your maintenance or long-term medications right where you want them. No driving to the pharmacy. No waiting for your prescriptions to be filled.

Savings

- 90-day supplies offer deeper discounts through bulk purchasing and no dispensing fees — that means lower out-of-pocket pharmacy costs for you

Convenience

- Prescriptions delivered to the address of your choice
- Medications ordered your way — online, over the phone or through the mail
- Up to a 90-day supply of medication for each order
- Plain-labeled packaging protects your privacy

Service

- Notification through e-mail or over the phone — your choice — when your order is received and when your prescriptions are sent
- Member service agents available 24/7
- Licensed, U.S.-based pharmacists available seven days a week
- Refill reminder notifications
- Regular delivery at no additional cost



Learn how to get started

Today

Getting started is easy

Order your prescriptions online or through the mail.
Choose the option you like best!

Online

- Visit **bcbsil.com** and log into Blue Access® for Members
- Transition your prescriptions from a retail pharmacy to mail
 - » Fill out the online form and PrimeMail will take care of the rest
 - » Expect your medications in five to eight business days after PrimeMail receives approval from your prescriber

Through the mail

- Talk to your doctor
 - » Ask for a prescription for a 90-day supply of each of your maintenance medications
 - » Ask for a prescription for a 14-day supply to fill at a retail pharmacy for immediate use if needed
- Complete the PrimeMail order form
 - » Find PrimeMail forms at **bcbsil.com** OR call PrimeMail at **877.357.7463**
 - » Mail your prescription, completed order form and payment to PrimeMail
 - » Expect your medications in five to eight business days after PrimeMail receives your order

Refills are easy

Refill dates are shown on each prescription label, and PrimeMail will remind you when a refill is due. You have several options to order prescription refills. Choose the option that best suits you.

Online

Visit **bcbsil.com** to refill a prescription or renew an expired prescription

Over the phone

Call the automated PrimeMail refill system at **877.357.7463**

Through the mail

Complete and mail in the prescription refill form sent with your order

Questions?

To learn more, visit our easy-to-use website at **bcbsil.com**.

PrimeMail is a mail-service pharmacy owned and operated by Prime Therapeutics. BCBSIL contracts with Prime Therapeutics to provide pharmacy benefit management and mail-service pharmacy services. In addition, contracting pharmacies are contracted through Prime Therapeutics. The relationship between BCBSIL and contracting pharmacies is that of independent contractors. BCBSIL, as well as several other independent Blue Cross and Blue Shield Plans, has an ownership interest in Prime Therapeutics.

BLUE CROSS®, BLUE SHIELD® and the Cross and Shield symbols are Registered Service Marks of the Blue Cross and Blue Shield Association, an Association of Independent Blue Cross and Blue Shield Plans

PrimeMail is a registered trademark of Prime Therapeutics LLC.