

## HEALTHCARE ENVIRONMENTS AND SYSTEMS THINKING

(IPS 463-001)

Class number: 9471

**Online\***

**August 24 – December 4, 2009**

Instructor: *Dan Lunney*

The Healthcare Environments and Systems Thinking in Healthcare course will prepare professionals in healthcare ministries to understand the dynamics, systems, relationships, roles, regulations and history of healthcare systems in order to work effectively within their particular healthcare environment.

The Healthcare Environment and Systems Thinking in Healthcare course will be a seminar course which will focus on the following topics:

- an overview of the healing mission of the church
- an overview of the development of the US healthcare systems
- an overview of systems thinking, strategic planning and continuing quality improvement
- study of The Patient Self-Determination Act of 1990 (including Advance Care Planning)
- study of HIPAA (Health Insurance Portability and Accountability Act of 1996) as related to spiritual care (ethical, legal aspects)an overview of the models of spiritual care
- an overview of the role of spiritual care within healthcare systems
- an overview of the role of mission integration within healthcare systems
- an overview of the role of the ethics committee and ethics consultation
- an overview of the interrelationship between healthcare professions and the relationship between healthcare and community clergy and faith communities.

Upon Completion of the course, the students will have the ability to:

- Promote the integration of Pastoral / Spiritual Care into the life and service of the institution in which it resides.
- Establish and maintain professional and interdisciplinary relationships.
- Articulate an understanding of institutional culture and systems, and systemic relationships.
- Support, promote, and encourage ethical decision-making and care.
- Document one's contribution of care effectively in the appropriate records.
- Foster a collaborative relationship with community clergy and faith group leaders.

## **Course Schedule**

### **Unit 1: Systems Thinking (Part 1)**

Unit begins Monday, August 24

Part 1 Assignments due Monday, August 31

Part 2 Assignments due Tuesday, September 8

Part 3 Assignments due Monday, September 14

Discussion Period from Tuesday, September 15 – Friday, September 18

Required Reading: On Purposeful Systems

### **Unit 2: Health Care Systems: An Historical Overview**

Unit begins Saturday, September 19

Assignments due Monday, September 28

Discussion Period from Tuesday, September 29 – Friday, October 2

Required Reading: Sick

## **Term break week**

### **Unit 3: Spirituality and Health**

Unit begins Monday, October 12

Assignments due Monday, October 19

Discussion Period from Tuesday, October 20 – Friday, October 23

Required Reading: Spirituality and Health (pdf available online)

### **Unit 4: The Role of the Chaplain**

Unit begins Monday, October 26

Part 1 Assignments due Monday, November 2

Part 2 Assignments due Monday, November 9

Discussion Period from Tuesday, November 10 – Friday, November 13

Required Reading: Leadership in Chaplaincy; articles found online

### **Unit 5: Special Topics**

Unit begins Saturday, November 14

Part 1: Mission Integration

Part 2: Patient Self-Determination Act and HIPPA

Part 3: Ethics Consultation

Part 4: Relationships with community clergy

Unit 5 is self-paced but must be completed by Wednesday, November 25. There is a recorded lecture for each subject area.

Require Reading: articles found online

Summation Paper – In the summation paper, the student will bring together the resource materials and discussion from the course in a succinct paper of no more than 3,000.

### **Course Evaluation**

1. Assignments: Regular punctual completion of online assignments demonstrating a grasp of the material 50%
2. Participation/Discussion: View the recorded lectures and actively participate in the discussion boards. 35%
3. Completion of summation paper. 15%

### **Required Books**

Ackoff, Russell and Emery, Fred. *On Purposeful Systems: An Interdisciplinary Analysis of Individual and Social Behavior as a System of Purposeful Events*. Aldine Transaction (2005).

Cohn, Jonathan. *Sick: The Untold Story of America's Health Care Crisis--- and the People Who Pay the Price*. Harper Perennial (2008).

Graves, Joel Curtis. *Leadership Paradigms in Chaplaincy*. Dissertation.Com (2007).

Shea, John. *Spirituality and Health Care: Reaching toward a Holistic Future*. Park Ridge Center, (2000). Please note that this book is out of print. There is a pdf version of the book available online used with the permission of the author.

**Broadband internet required as well as the ability to watch online videos and podcasts on your computer.**