










Student Technology Scorecard

<u>Technology/ Operation</u>	<u>Unhealthy</u>		<u>Healthy</u>
Wireless	Limited access, unreliable, cumbersome registration process.		Wireless access provided 100% of the campus. Easy authentication process.
Student Email	Unreliable, delayed delivery, short retention, small storage.		Reliable, quick mail delivery, easy to use, adequate retention and storage.
Computer Labs	Lab resources are limited, inconsistent in their availability and unsupported.		Access to labs and resources is widely available and is reliable.
Student Information System	Out-dated version with extensive customization; Limited or no use of primary modules; Vendor not responsive and/or has poor planning; User Groups inactive or not relevant; Staff lack training and documentation is non-existent or not useful.		Current version with minimal customization; Primary modules are fully utilized; Vendor responsive and forward thinking; Full participation in User Groups by Loyola user community; Training and documentation are current.
Campus Card	Singular server/application running outdated software in a proprietary database.		Fully duplicated system running current software with commercial DB such as Oracle. (SSN's, older hw, little expertise in app or OS, unsupported by vendor, no test system or redundancy)
Residence Hall Services (RESNET)	Limited access to technology support for resident students.		Technology services are readily available to resident hall students. Knowledgebase for support is professional and accessible.
Housing Administration	Room and meal-plan selection done manually; little reporting available.		Web-based self-service room selection, predictive occupancy reporting.
Network connectivity	Unreliable and limited network connectivity for students from their residences.		Availability and expeditious access for student use.