

Overview

This form is only to be used if your PrintWise output is significantly smudged, faded, streaked, spotty or creased. User errors, such as typos, blank pages or printing the wrong document, will not be refunded.

How do I use this form?

Completely fill out the fields below, attach the entire bad print job and submit it to the lab, library or residence hall staff. Refunds will be reviewed and processed within 7-10 days. If your refund is approved, Campus Card Services will credit your PrintWise or Rambler Bucks account. If your refund is denied, a representative from the Card Office will contact you and explain why.

Request

First Name: _____

Last Name: _____

Barcode: _____

E-mail: _____

PID: _____

Printer Location: _____

Reason: _____

** Please remember to staple the entire bad print job to this form before submitting*