

## Criteria for Lender List

The major items we consider when deciding our lender list are:

1. Loan Terms – Interest rate, fees, borrower benefits
2. Variety of Products – Federal Stafford Loan, GradPLUS Loan, Private/Alternative Loan, Bar Loan and Consolidation Loan.
3. Customer Service – To our students (feedback from students regarding process and complaints) and to the school (speed, efficiency and accuracy of loan processing, timeliness of response to to inquiries and complaints).

We review/update our lender list annually.