Job Title: Rock Wall Assistant, Outdoor Experiential Education
Supervised by: Outdoor Experiential Education Professional Staff
Department: Campus Recreation, Outdoor Experiential Education
Division: Student Development
Campus: LSC
Starting Pay Rate: $8.50/hour

Summary: The Rock Wall Assistants aide the Office for Outdoor Experiential Education to deliver an enjoyable experience for the Loyola community. This position is responsible for coverage of daily operational hours of the rock wall. This person will gain the necessary knowledge, skills and abilities to contribute to a team to effectively run a rock wall. Benefits of this position include an increased understanding of climbing equipment and technique, experience in customer service, climbing facility maintenance and operation and practice teaching indoor climbing skills.

Minimum Skills and Qualifications:
- Current full time Loyola University Chicago student
- Interest in indoor climbing
- Previous experience in rock wall programming and in customer service is preferred, but not required
- Able to pass the knot tying practical through the interview process (taught to tie a retraced figure 8 knot). Students must return to show they can replicate the knot exemplarily.
- Able to climb up to the top of the wall, take a controlled fall and return to the ground safely

Special Training from the Rock Wall Staff: Belay checked by our Rock Wall Manager. Already, or become CPR/AED/first aid certified.

Knowledge, Skills and Abilities:
- Knowledge of desktop computing and use of the Web for information gathering
- Knowledge of, or the ability to learn, university, and O.O.E.E, policies and procedures
- Knowledge of, or the ability to learn, professional standards and regulations
- Ability to create action plans and manage multiple tasks in a timely manner
- Ability to work collaboratively and constructively on core tasks
- Ability to communicate using clear, concise, simple language
- Ability to handle the physical demands of the position

Essential duties and responsibilities include the following (other duties possible to be assigned):
- Demonstrated ability to tie in with a retraced figure 8 knot
- Openly communicates climbing commands (on-belay, climbing, falling, take, slack)
- Knows how to set up belay with a tube style belay device
- Demonstrated working and written knowledge of rules and regulations of climbing wall and bouldering area
- Ability and willingness to enforce rules and regulations
- Capable of arresting climbers' falls- two announced falls and two unannounced falls—with eyes down. The climber should be between 15 and 20 feet off the ground. (a belay supervisor will hold the free end of the rope as a backup.)
• Coordination of opening/closing procedures, member check-in, equipment rentals, member tracking, and all other daily operations of the rock wall
• Assist in daily (regular) cleaning or maintenance procedures of the climbing wall
• Provides safety checks for climbers and belayers
• Attends all training sessions and general employee staff meetings
• Receive one staff assessment per semester to ensure growth and development
• Is knowledgeable of and follows the facility’s accident and emergency procedures
• Other duties as assigned

Success Factors:

• Highly dependable, prompt, self-starter with an eagerness to learn
• Desire to develop a new part of the Loyola community
• Fine attention to detail, professionalism, and dependability
• Ability to work independently and in a team setting
• Desire to learn and teach how to climb

Physical Demands and Working Conditions:
This position requires extended seated computer use and belaying participants on a regular basis. Additionally, as part of the O.O.E.E., work may involve the performance of heavier physical tasks such as walking over rough or uneven surfaces, bending, stooping, lifting or carrying moderately heavy (20-50 pounds). The work environment may involve exposure to various elements such as chemicals, dust, fumes, cold, heat, noise, or dampness, where work exposes the employee to potential injury. Work may require exposure to dangerous equipment requiring the use of protective clothing or gear.

Terms of Employment and Compensation:
• The Student Assistant will receive an hourly wage commensurate with experience.
• The Student Assistant will be expected to work between 8-12 hours per week.
• This position will renew on a semester by semester basis
• Student Assistants will be expected to pass a staff assessment which reviews all essential duties and responsibilities. Assessments will be provided by managers.

Philosophy:
As an integral part of the Department of Campus Recreation, the OOEE seeks to provide student staff learning opportunities outside of the classroom. We expect student staff of the OOEE to participate in experiences both inside
and outside the classroom which allow them to develop and demonstrate skills, characteristics, and knowledge representing success, citizenship and ethical leadership throughout their employment. Being an OOEE climbing wall staff member is just one of many ways for Loyola University Chicago students to get involved. Therefore, as part of the OOEE, we anticipate our students to attain progress towards competence in each of the learning outcomes listed below.
Providing a workplace and recreation center that fosters and challenges its student staff to learn in line with these outcomes will ideally enhance the college experience of each student. We aim to provide guidance in developing these outcomes that are transferable toward each individual’s educational and professional goals.

- Effective Communication
- Program development
- Promotion of programming
- Teamwork
- Responsibility
- Program delivery
- Knowledge of Rock Wall equipment
- Autonomy
- Problem Solving Skills
- Interpersonal Communication Skill