Coordinated Assistance & Resource Education (CARE)

The Office of the Dean of Students
Division of Student Development
Office of the Dean of Students

deanofstudents@LUC.edu

773.508.8840

Damen Student Center – 3rd Floor

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<thead>
<tr>
<th>Astrid Beltrán, M.S.Ed</th>
<th>Julie Penn, Ed. M.</th>
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<tbody>
<tr>
<td>Assistant Dean of Students</td>
<td>Assistant Dean of Students</td>
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<td>CARE Case Manager</td>
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The Office of the Dean of Students (DOS) is a valuable resource for advocacy, resources, and support for students. With its mission of helping students effectively navigate the University during times of personal difficulty.
CARE Services

CARE services are offered to students who seek out assistance for themselves or are referred to the Office of the Dean of Students (DOS) for support through a difficult situation or period.
CARE referrals can be submitted by a student, parent, guardian, faculty, staff, administrator, or other concerned party looking to assist a student.
Some Examples of CARE Referrals

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<th>Category</th>
<th>Issue</th>
<th>Additional Details</th>
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<tr>
<td>Academic concern/performance</td>
<td>Food Insecurity</td>
<td>Social/Emotional Adjustment</td>
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<td>Alcohol or other Drug use/Misuse</td>
<td>Grief/Loss</td>
<td>Unable to locate a student</td>
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<td>Disclosure of past harassment/stalking/dating or domestic violence</td>
<td>Housing Insecurity</td>
<td>Witness to an incident</td>
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<td>Economic/Financial</td>
<td>Medical Concern (self-disclosed, not mental health)</td>
<td>Other (please provide additional information below)</td>
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<td>Family Issue</td>
<td>Mental Health Concern (self-disclosed)</td>
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If you are unsure about your referral, you can contact the Office of the Dean of Students directly at deanofstudents@luc.edu or 773-508-8840 for clarity and support.
How to submit a CARE referral

If you are interested in referring a student for services or seeking services for yourself, please use the CARE referral form

Coordinated Assistance & Resource Education (CARE): Office of the Dean of Students: Loyola University Chicago (luc.edu)
Referrals are processed and reviewed during University business hours only.

If there is an imminent threat to anyone's personal safety or if there is an emergency in progress, please DO NOT FILE A REFERRAL until after having first called Campus Safety.
Contact Campus Safety

**Lake Shore Campus** and **Water Tower Campus**:
773-508-7233 (or 44-911 from a campus landline)

**Health Sciences Campus**:
708-216-9077 (or 911 from a campus landline)

**John Felice Rome Center**:
+39 06 355881

**Loyola Vietnam Center**:
+84 (0)90 742 13 40 (*9999 for medical emergencies)
After a CARE Referral is Submitted

Once a CARE referral is filed and reviewed, the student of concern will be contacted by a staff member within 72 hours.
Meeting with a CARE Case Manager

- No or limited “bounce” between offices and resources
- Immediate or expedited access to resources
- Private space to process, vent, grieve, etc.
- Limited available financial support
- Develop a plan of action to address current and potential concerns
What is the difference between a CARE services and BCT referrals?

CARE services are “opt-in,” meaning that a staff member will reach out, but students retain the choice to accept or reject the outreach. When a BCT report is filed, students are required to respond to outreach and comply with requests made by the Office of the Dean of Students.
Keep in mind that CARE referrals are not anonymous. Our staff encourages you to inform your student of concern that you are referring them to CARE Services as a way to get them connected to resources on campus.
For additional questions or concerns, you can contact the Office of the Dean of Students directly at deanofstudents@luc.edu or 773-508-8840