OFFICE OF THE DEAN OF STUDENTS

SUPPORTING STUDENTS IN DISTRESS

Students of Concern: In and Out of the Classroom

Teaching & Research Assistant Workshop
August 2022
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ASSISTANT DEAN OF STUDENTS
& BEHAVIORAL CONCERNS TEAM CASE MANAGER
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The Office of the Dean of Students serves all students through care, support, and empowerment. In the Jesuit spirit of cura personalis, our mission is to provide an individualized response when challenges arise and promote students’ success as they navigate college and pursue their academic and personal goals.

- CURA Network
  - Behavioral Concerns Team (BCT)
  - Coordinated Assistance and Resource Education (CARE)
  - Equity Case Management/Sexual Misconduct Resourcing
THE CURA NETWORK: CARE. UNDERSTANDING. RESOURCES. ACCOUNTABILITY.
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WWW.LUC.EDU/CSAA
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C.A.R.E.

Coordinated Assistance and Resource Education
COMPLEX PERSONAL CONCERNS = CARE

Individualized support provided to students experiencing complex and oftentimes layered difficulties or obstacles that are non-behavioral in nature:

- Loss of a loved one
- Unusual financial difficulties
- Food and housing insecurity
- Academic struggles or repeated non-attendance in class
- Self-initiated help-seeking for mental health or other health-related support
- Transition challenges
- Feelings of isolation or disconnection from peers
- Other overwhelming situational stressor(s) on or off campus
HOW CARE CAN HELP

Once a CARE referral is submitted, a case manager will send outreach to the student of concern within two business days and work to connect that student to resources.

• Immediate or expedited access to resources
• Assistance navigating family dynamics
• Access to senior administrators
• No or limited “bounce”
• Assistance with some documentation
• Private space to process, vent, grieve, etc.
• Limited available financial support
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B.C.T.

Behavioral Concerns Team
BEHAVIORAL CONCERNS TEAM (BCT)

A multi-disciplinary committee that serves as the centralized and coordinated body for discussion and action regarding students exhibiting behaviors that may:

a) present a danger to oneself or others
b) cause a disturbance in the community, and/or
c) indicate some form of distress
TWO PRIMARY FUNCTIONS
BEHAVIORAL CONCERNS ARE DIFFERENT

- Significant academic decline
- Withdrawal/isolation from others
- Thoughts of harming self
- Thoughts of harming others
- Self-injury
- Bizarre behavior
- Disruptive/aggressive behavior
- Excessive substance use/abuse
- Self-reported distress
ONCE A BCT REFERRAL IS SUBMITTED:

• A reporter may receive a request for additional information from BCT Case Manager
• ‘Student of concern’ will receive outreach from the BCT Case Manager (within one business day but likely much sooner)
• Depending on the reported concern, other Campus Partners may be asked to assist in making student contact
• ‘Student of concern’ is expected to respond to BCT Case Manager and comply with any requests
• ‘Student of concern’ will be connected to the appropriate resources
EMERGENCY SITUATIONS

Imminent Threat ➔ CAMPUS SAFETY

✓ 773.508.6039
  (off-campus phone)

✓ 44911
  (on-campus phone)
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MAKING A REFERRAL

How and where to report
HOW DO I MAKE A REFERRAL?

www.luc.edu/csaa
REMINDEERS AND TIPS

- CARE is an opt-in service
- Notification from our office regarding a student’s absence or need for consideration has been vetted
- Referrals are not anonymous
- The DOS team does not have a verification process for student documentation
- Consider utilizing a DOS statement in your syllabus (email dos@luc.edu for full statement).

Syllabus Statement
Managing Life Crisis and Finding Support
Should you encounter an unexpected crisis during the semester (i.e. securing food or housing, addressing mental health concerns, managing a financial crisis, and/or dealing with a family emergency, etc...), I strongly encourage you to contact the Office of the Dean of Students by submitting a CARE referral (luc.edu/csaa) for yourself or a peer in need of support. If you are uncomfortable doing so on your own, please know that I can submit a referral on your behalf--just email me or schedule a meeting with me during office hours. To learn more about the Office of the Dean of Students, please find their website here: https://luc.edu/dos/services/.
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THANK YOU!

For partnering with us to support our students