

From: Benefits

Sent: Thursday, January 13, 2022 11:59 AM

Subject: Transit Plan Information & New WEX Visa Debit Cards

Dear Transit Plan Participants,

On January 1, 2022 benefitexpress, a WEX Company, transitioned to the WEX Health reimbursement portal.

As a transit plan participant, you still have 24/7 access to view information and manage your 2021 and 2022 transit accounts at www.LoyolaExpress.com. Once logged in, select view my 2021 or 2022 account. The first time you access your 2022 account, you will be asked up set-up security questions.

Please note that new Visa branded WEX debit cards were mailed to your home on January 4, 2022. If you are an active participant, you will have your February transit deductions loaded on the Wex debit card on February 20th. You may begin using the new card for transit purposes beginning on March 1st. Current and past participants will have any prior years remaining balance rolled over to the 2022 account following a blackout period of 4-6 weeks after March 31, 2022.

Additionally, your current benefitexpress MasterCard will be disabled on February 28, 2022. If you have any unreimbursed expenses that were incurred in 2021, please submit your claims for reimbursement by March 31, 2022, to benefitexpress in the 2021 online portal or mobile app. Your new WEX Visa cards must be used for expenses incurred in 2022.

Please note that this communication is only referencing your transit account. For information about Health Care or Dependent Care FSA plans please refer to the communication distributed on January 6, 2022 by clicking [here](#).

Thank you for your review of this information. If you have questions, please contact Human Resources at benefits@luc.edu or 312-915-6175

Thank you,

Benefits | Human Resources

Loyola University Chicago | Water Tower Campus

820 N Michigan, Suite 820 | Chicago, IL 60611

p. 312.915.6175 | f. 312.915.7612 | e. benefits@luc.edu

Securely submit forms to Human Resources using [Loyola Secure Transfer](#)