



Preparing people to lead extraordinary lives

Graduating Senior Survey, Spring 2011

Graduating Seniors' Satisfaction with Internships, Faculty, Career Services, and Learning Services

Prepared by the Office of Institutional Research

Report number: 11-09

June 2011

Providing a quality undergraduate education is one of Loyola's primary goals. One way of measuring the success of that goal is assessing student satisfaction with their major, with Loyola faculty, and with learning resources. In addition, as part of a quality undergraduate education, Loyola emphasizes experiential learning, including student internships.

At the end of spring semester, 2011, Loyola began administering a new survey to graduating seniors.¹ The survey included questions about student satisfaction with academics and learning resources, as well as questions about students' internship experiences.² This report presents the results of those questions.

Key findings

Internships

- Of the 709 graduating seniors who responded to the number of internships question, 54% said that they had done at least one internship (21% had done more than one internship; see Table 1).
- Among the 517 graduating seniors who reported at least one internship, the most common way of obtaining a student internship was personal networking; 21% of students with internships responded that they used this method successfully.
- The next most common sources of student internships were faculty referral (15%), career/internship coordinator in the student's school or academic program (12%), and personal referral from family or friends (12%).
- Very few students used university-level resources such as the Career Development Center (5%), the Center for Experiential Learning (2%), or the Loyola Job Fair (2%).
- Just over two-thirds of internships were for academic credit.

¹ Selected academic characteristics are presented in Appendix A. The response rate for this survey was 48%, with 728 graduating seniors responding. Of these, 688 completed the entire survey.

² Students reported information on up to two internships. Thus, results are for internships, not students.

- Students completed internships at hundreds of organizations or companies (see Appendix C for list of placements).

Satisfaction with major and faculty

- The great majority of graduating seniors were satisfied with their major, with 47% satisfied and 40% very satisfied (see Table 2).
- Graduating seniors were even more satisfied with the quality of teaching by faculty in their major (52% satisfied and 40% very satisfied). Slightly fewer were satisfied with the quality of learning in their major (83% satisfied or very satisfied).
- Eighty-eight percent were satisfied or very satisfied with the availability of faculty in their major.
- Only 56% of graduating seniors were satisfied or very satisfied with faculty advising in their major.
- Sixty-four percent were satisfied or very satisfied with the availability of courses in their major, while 61% were satisfied or very satisfied with the availability of a capstone in their major.
- Not many students, only 29%, were satisfied or very satisfied with opportunities to participate in faculty research.
- Eighty-five percent of graduating seniors were satisfied or very satisfied with the quality of Loyola faculty in general, while 81% were satisfied or very satisfied with the availability of Loyola faculty.
- Three-quarters of graduating seniors were satisfied or very satisfied with communication between Loyola faculty and students, 73% were satisfied or very satisfied with the quality of their relationships with Loyola faculty, and 70% were satisfied or very satisfied with encouragement/motivation from Loyola faculty.
- Of those who reported not being satisfied or very satisfied with aspects of their major and of University faculty, most tended to be neutral, rather than dissatisfied or very dissatisfied.

Satisfaction with career services and learning resources

- Only 46% of graduating seniors who used the Career Development Center were satisfied or very satisfied with the advising they received.
- Just under half of graduating seniors were satisfied

or very satisfied with the availability of experiential learning opportunities, and just under half of those who used the Center for Experiential Learning were satisfied or very satisfied with its services.

- Thirty-eight percent of graduating seniors were very satisfied and 31% were satisfied with opportunities to study abroad.
- Of those who reported not being satisfied or very satisfied with career services and learning resources, most tended to be neutral, rather than dissatisfied or very dissatisfied.

Conclusions

- Respondents to the survey who reported having completed internships do not seem to have drawn on university resources to obtain those internships, but they do sometimes use faculty referral and School or academic program internship coordinators. Most commonly, however, students find their internships on their own.

- Loyola students complete internships at a very wide variety, and a large number, of organizations and companies.
- While the great majority of graduating seniors were satisfied with their major overall, they were less satisfied with faculty advising and, especially, opportunities to work with faculty on research.
- Regarding Loyola faculty overall, a strong majority of seniors were satisfied with the quality of faculty. They were somewhat less satisfied with the quality of relationships and communication with faculty, and with the encouragement and motivation they had received from faculty.
- Many graduating seniors reported feeling neutral (neither satisfied nor dissatisfied) about advising in the Career Development Center, availability of experiential learning opportunities, and services in the Center for Experiential Learning Center. It may be that those neutral opinions are due to the fact that some of those students did not use the service, even though there was an explicit "Not applicable" response available.

Table 1 Internship Characteristics		
	Column N %	Count
Number of internships		
None	46.3	328
One	32.7	232
Two	14.8	105
Three or more	6.2	44
Total	100.0	709
Source of internship ¹		
Personal networking	21.2	109
Faculty referral	14.6	75
Career/internship coordinator in your School (or academic program)	12.0	62
Other personal referral (family, friend, etc.)	11.7	60
RamblerLink	8.5	44
Company/organization website	6.4	33
Loyola's Career Development Center	4.9	25
Other internet job posting (not Loyola's)	4.1	21
School/Department	2.3	12
Center for Experiential Learning	2.1	11
Loyola Job Fair	1.7	9
Own research	1.7	9
Class	1.6	8
Career website (such as Monster.com)	1.4	7
Social media (Twitter, Facebook, etc.)	.6	3
Loyola alumni referral	.4	2
Other ²	4.9	25
Total	100.0	515
Academic credit for internship ¹		
Yes	68.9	356
No	31.1	161
Total	100.0	517

Source: *Graduating Senior Survey, spring 2011*

¹ Includes only respondents with internships; respondents with more than one internship are counted twice).

² See Appendix B for "Other" internship sources.

Table 2							
Satisfaction with Major and Loyola Faculty							
	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Total	
	RowN %	RowN %	RowN %	RowN %	RowN %	RowN %	Count
Major							
Major overall	39.7	47.2	7.0	4.8	1.3	100.0	688
Quality of teaching by faculty in major	39.9	51.6	4.6	2.9	1.0	100.0	697
Availability of faculty in major	39.5	48.3	8.5	2.5	1.2	100.0	691
Availability of courses in major	19.0	44.6	15.5	17.8	3.2	100.0	691
Availability of capstone in major	21.9	39.3	23.3	12.2	3.2	100.0	694
Opportunities to participate in faculty research	10.8	18.5	46.6	17.7	6.3	100.0	693
Faculty advising in major	19.9	36.0	24.7	14.7	4.6	100.0	692
Quality of learning in major	28.3	54.8	11.4	4.0	1.4	100.0	692
Loyola faculty							
Quality of LUC faculty	24.1	60.5	10.9	3.7	.7	100.0	696
Availability of LUC faculty	25.9	55.5	14.7	3.3	.6	100.0	694
LUC faculty/student communication	23.7	51.8	17.5	5.5	1.6	100.0	693
Quality of relationships with LUC faculty	23.3	49.7	19.9	5.6	1.4	100.0	692
Encouragement/motivation from LUC faculty	23.5	46.2	22.2	6.6	1.6	100.0	695

Source: Graduating Senior Survey, spring 2011

Table 3							
Satisfaction with Career Services and Learning Resources							
	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Total	
	RowN %	RowN %	RowN %	RowN %	RowN %	RowN %	Count
Advising in Career Development Center	12.5	33.2	29.9	15.0	9.4	100.0	521
Availability of experiential learning opportunities	12.0	36.0	29.2	15.0	7.8	100.0	600
Services in Center for Experiential Learning	12.1	36.2	42.2	5.6	4.0	100.0	448
Opportunities to study abroad	37.7	30.5	24.6	4.6	2.6	100.0	499

Source: Graduating Senior Survey, spring 2011

Note: Table excludes "Not applicable."

Appendix A School and Academic Experiences		
	%	Count
School		
College of Arts & Sciences	58.4	425
School of Business	17.2	125
School of Communication	7.3	53
School of Continuing and Professional Studies	1.2	9
School of Education	4.8	35
School of Nursing	7.0	51
School of Social Work	2.2	16
Other* (see below)	1.9	14
Total	100.0	728
Capstone experience		
Yes	64.9	448
No	35.1	242
Total	100.0	690
Service learning (in course)		
Yes	75.4	523
No	24.6	171
Total	100.0	694
Faculty/grad mentor research		
Yes	27.4	188
No	72.6	498
Currently volunteering		
Yes	47.3	324
No	52.7	361
Total	100.0	685
Total	100.0	686

Source: Graduating Senior Survey, spring 2011

* "Other" schools

Arts & Science AND Business Schools
Arts/Sciences & Communication
BBA and BS
Both Arts & Sciences and Communications
Both CAS and SOE
Business and Nursing
College of Arts & Sciences and School of Communication
College of Arts & Sciences and School of Social Work
College of arts and sciences and School of communication
crow s
School of Business and Arts and Sciences
School of Business and College of Arts and Sciences
School of Business and School of Communication
School of Communication & School of Arts & Sciences

Appendix B
 "Other" Sources of Internships

	Count
Accounting Event	1
Business Fraternity	2
Chicago Wolves Job Fairs	1
civic engagement	1
Craigslist	1
entertainment carreers.com	1
Evoke Scholars Program Internship	1
Google	1
Guest speak in class	1
HSM Dean	1
I consider the Clinical Role Transition I completed as part of involved w ith Loyola UNICEF	1
John Felice rome Center	1
netw orking w hile photographing for the loyola phoenix panel at Loyola	1
Participation in Honors Program	1
review s from former students	1
SIFE	1
Student Teaching	1
Study Abroad	1
Study Abroad Program	1

Source: Graduating Senior Survey, spring 2011

Appendix C
Internship Organizations/Companies

	Count
, Catharsis Productions	1
42nd Ward Democratic Party	1
Abbey Specialties	1
ABC 7 Chicago	1
ABC 7 Chicago, FOX CHICAGO, WindyCitizen.com	1
Active Radius	1
Adoption Center for Family Building	1
Advocate Illinois Masonic Medical Center--Behavioral Health	1
Advocate Illinois Masonic Pediatric Development Center	1
Aflac	1
AIDS Foundation of Chicago	1
ALSAC/St. Jude Children's Research Hospital	1
American Chamber of Commerce Peoples Republic of China	1
American Library Association	1
American Medical Association Foundation	1
AOL and Time Out Chicago	2
Archdiocese of Chicago	2
Arlington Heights Senior Center	1
Arts of Life	1
Assistant State's Attorney Office for Juveniles	1
AVP Volleyball	1
Baxter	1
BennettBaker Ltd.	1
Berry Chill, LLC	1
Best Buy	1
Bianco Research LLC	1
Big Ten Network	1
Biodiesel Lab	1
Blue Cross and Blue Shield Association	1
Blue Magnet Interactive	1
Blue Plate Catering	1
BMG Models; March of Dimes	1
Bonneville Radio Group Chicago	1
Brown Gibbons Lang, Investment Bankers	1
CAIRS, Edward Jones	1
Caravette & Associates	1
Casa Abierta Santa Adriana	1
CASA of Cook County	1
CASCADE RATE	1
Catholic Charities	2
Catholic Charities of Chicago	2
CAWC	1
CBS 2 and WXYZ-TV	1
CBS2 and WXYZ-TV	1
Center for Ethical Solutions	1
Center for Human Rights of Children	1
Center for Urban Research and Learning	1
Centro Romero	3
Chicago Adventure Therapy	1
Chicago Animal Care and Control	1
Chicago Area Interpreter Referral Service	1
Chicago Art Magazine	1
Chicago Arthritis Foundation	1
Chicago Blackhawks	1
Chicago Center for Urban Life & Culture	1
Chicago Children's Museum	1
Chicago Children's Theatre	1

Appendix C, continued
Internship Organizations/Companies

	Count
Chicago Community Health	1
Chicago History Museum	1
Chicago Machine, Rockford Riverhawks, Chicago Red	1
Chicago Maritime Society	1
Chicago Out of School Time Project	1
Chicago Out-of-School Time Project	1
Chicago Police Department	4
Chicago Police Department--Forensic Services	1
Chicago Public Defenders and the Pan-African Association	1
Chicago Public Schools	2
Chicago Sport and Social Club	1
Chicago Tribune Company	1
Chicago Tribune Media Group	1
Chicago Wilderness	1
Chicago Youth Programs	1
ChicagoKids.com	1
Child Rights and Protection Consultancy-International	1
Child Rights Protection Consultancy Intl.	1
Children's Memorial Foundation	1
Children's Memorial Hospital	2
Children's Memorial Hospital--Inpatient Psychiatry	1
Children's Memorial Hospital, Children's Research Triangle	1
Children's Research Triangle	4
Children's Research Triangle/House of the Good Shepherd	1
Childrens Memorial Hospital	2
Christ Presbyterian Church	1
Chute Middle School	1
CICS-Bucktown Charter School	1
Circuit Courts of Cook County	1
Cision	1
Citigroup Smith Barney	2
Citigroup-Smith Barney	1
City Chase USA	1
City of Chicago	3
City Point Realty	1
Cleveland Heartlab	1
Comcast Sportsnet Chicago	1
Comet Solutions	1
Community Counseling Centers of Chicago	1
Community Health	1
Community Renewal Society	1
Congressional Campaign	1
Congressional Office of Mike Quigley	1
CONSULADO GENERAL DE MEXICO EN CHICAGO	1
Cook County	1
Cook County Department of Juvenile Probation	1
cook county juvenile probabtion department	1
Cook County Office of the Public Defender	1
Cook County Public Defender's Office	3
Cook County State's Attorney	1
Cook County State's Attorney Office	1
Cook County State's Attorney's Office	2
cook county states attorney office	1
Cornerstone Counseling Center of Chicago	1
Council of International Programs Chicago	1
Council on American Islamic Relations-Chicago	1
CPS: Swift Elementary School	1

Appendix C, continued
 Internship Organizations/Companies

	Count
Crossroads Adult Transition Center	1
CS Magazine/Modern Luxury Media	1
CUERP	1
Daily Herald	1
Dan Seals for Congress	1
Delegation of Québec	1
department of homeland security - fema - federal	1
DHR International	2
Diesel Transportation	1
Diversity Office	1
Division of Student Development: Ministry	1
DOJ OIG	1
Domestic Violence Court-Public Defender's Office	1
Domestic Violence Legal Clinic	1
Dona Ana County Sheriff's Department, Las Cruces, NM	1
Donoghue Elementary	1
Dr. John Kotis	1
DraftFCB	1
Dreams for Kids	1
Dressler Peters, LLC	1
E.C. Ortiz	1
Eastbay/Footlocker.com	1
Edelman	1
Edgewater Community Council	1
Edina Pediatrics	1
Edward Jones	1
Efron, Efron & Yahne P.C.	1
Emily Oaks Nature Center	1
Emmis Communications	1
Empowering Counseling	1
Equality Illinois	1
Ethiopian Community Association of Chicago	1
Ethiopian Community Association of Chicago refugee	1
Euro RSCG 4D Brussels	1
Extra Mural Education Project	1
Factset Research Systems	1
Family Business Center	1
FATHOM Communications and Kutchins, Robbins, and	1
Femi Memorial Outreach	1
Fermi National Accelerator Laboratory	1
Fetch PR	1
Film Independent	1
First Steps Publishing	1
Fleet Feet Sports	1
Fly Paper Chicago	1
Fook Loong HK LTD	1
Friends of the Forest Preserves	1
G and M Printing	1
G2 PM, Emmis Communications	1
Gap Inc.	1
Gervitz and Born	1
girlPOWER! program	1
Girls in the game	1
Girls In The Game	1
Giveforward	1
Global Adrenaline	1
Global Alliance for Africa	2

Appendix C, continued
Internship Organizations/Companies

	Count
Global Management Services	1
Global Mangement Services	1
GolinHarris	1
GREENOLA	1
Groupon	1
Hall & Associates, Ltd.	1
Havi Global Solutions	1
Hayt Elementary	1
HDNet	1
Hearst Corporation	1
Heartland Alliance	1
Hellenic Museum	1
Helt Law Group, LLC.	1
Henry Crow n & Co.	1
Highland Park Hospital	1
Hilton development group	1
Hines VA and Evanston Hospital	2
Hines Veteran's Association	1
Hipskind, LTD.	1
Hogar de Cristo	1
Horizon Wind Energy	1
Hotel Rwanda Rusesabagina Foundation	1
Human Rights Watch	1
I Go Car Sharing	1
IDOC and Chicago Crime Commission	1
IES Abroad	1
Illinois Criminal Justice Information Authority	1
Illinois department of human services	1
Illinois Environmental Protection Agency	1
Illinois Senate Democrats	1
Illinois State Police	2
Illinois State Police Forensic Science Center in Chicago	1
Imerman Angels	2
Independent Police Review Authority	1
Independent Police Review Authority formerly Office of	1
Indo-Pak Law offices	1
Insight Consulting Group	1
Institute of Ideas	1
Internal Revenue Service	2
J.P. Morgan	2
Jane Addams Hull House	1
Jasculca/Terman & Associates Inc.	1
Kenton County Public Library	1
King Lab School	1
Kolcraft Enterprises Inc.	1
Korean American Community Services	1
La Casa del Ninez Poblano/ Project Tokniuan	1
La Communita di Sant'Egidio (Rome)	1
Lake Forest Open Lands Association	1
Lane Tech High School	1
Launch Creative Marketing	1
Law Office of the Cook County Public Defender	1
Law Offices of Joseph Mario Moreno	1
Law Offices of Theresa V johnson	1
Leep Forward	1
LEEP Forward	1

Appendix C, continued
 Internship Organizations/Companies

	Count
LIFT	2
LIFT- Chicago	2
Likable Media	1
Lincoln Park Zoo	2
Lincoln Square Chamber of Commerce	1
LINK Unlimited	1
Loyola Athletic Department	1
Loyola Community Literacy Center	3
Loyola Hospice, Loyola Hospital, Jacobson Dental, and	1
Loyola Limited	1
Loyola Limited/ The Flats at Loyola Station	1
Loyola Ministry	1
Loyola Psychology Department	1
Loyola University Medical Center	1
Loyola University	1
Loyola University Chicago	4
Loyola University Chicago -- JFRC	1
Loyola University Chicago Accounting Department	1
Loyola University Chicago Department of Intercollegiate	1
Loyola University Chicago Law School	1
Loyola University Chicago, Kenton County Public Library,	1
Loyola University Marketing & Communication	1
Loyola University Medical Center	3
Loyola University Ministry	2
Loyola University Museum of Art	2
Loyola University Preschool	1
LUC - Sponsored Program Accounting	1
LUMC, Hines VA, Northwest Community Hospital	1
LUMC, Northwest Community Hospital, Hines VA	1
Lutheran Social Services	1
Lutheran Social Services MN, Centro Romero	1
Maggie's Place	1
Make-A-Wish Foundation, Illinois Chapter	1
MARC USA	1
March of Dimes	1
Margie Korshak Inc	1
Mass Mutual	1
McGaw YMCA	1
McGraw -Hill	1
McPhilly Associates	1
MeetingTrader	1
Mental Health Association of Greater Chicago	1
Mercedes-Benz Chicago	1
Mercy Home for Boys and Girls	2
Merrill Lynch	1
Metro Achievement Center	1
Metropolitan Chicago Healthcare Council	1
Metropolitan Chicago Healthcare Council	1
MEXICO TOURISM BOARD	1
Milwaukee Public Museum	1
Ministry Department	1
Misericordia	2
Milwaukee Common Council	1
Modern Luxury	1
Morgan Stanley Smith Barney	1
Muslim Women's Resource Center	1
Myers-Cox Company	1

Appendix C, continued
Internship Organizations/Companies

	Count
MyMedialInfo	1
Nancy Kohn Consulting	1
National Aeronautics & Space Administration	1
National City Bank	2
National Fiber Supply Company	1
National Public Housing Museum	1
Navistar	1
Navy Pier	1
NBC and UMC	1
NBC Universal	1
NBC/Universal	1
Near West Side Community Center	1
New Horizon Center for the Developmentally Disabled	1
New Horizon Center School for the Developmentally	1
New berry	2
New Control	1
Next Theatre Company	1
no	1
Noreen Heron & Associates	1
Northern Trust	1
northw estern memorial hospital	1
Northw estern Mutual	2
Nova Spinal Care	1
Obama for America	3
Obama For America	2
Office of Congressman Danny K Davis	1
Office of Senator Durbin	1
Office of Trade and Investment	1
OneAmerica Insurance Company	1
Pain Therapy and Associates LTD	1
Pan-African Association	1
PASS Netw ork of Care Centers	1
PAWS Animal Shelter Chicago	1
PAWS Chicago	2
performancepoint llc	1
Poggled	1
PorchLight Counseling	1
Porter County Museum	1
PR intern for Robert K. Elder	1
Premier Event Marketing	1
Prestige Auto Gallery	1
Pricew aterhouseCoopers LLP	1
Professional Development School	1
Provision Theatre	1
Quebec Delegation in Chicago	1
Rach B jew elry	1
Ranken Jordan	1
Rehabilitation Institute of Chicago - Adapted Sports Program	1
Reside, LLC	1
Rest Shelters	1
REU at Georgetow n University	1
Rhino Poetry	1
RIC	1
Robert Kendal Salon & Day Spa	1
Robert W Baird	1
Rockit Ranch Productions	1
Rogers Park Business Alliance	1

Appendix C, continued
Internship Organizations/Companies

	Count
Romanucci and Blandin, LLC	1
Ruth Burke and Associates	1
Sacred Heart Schools	3
Sacred Heart Schools Chicago	1
Schain Burney Banks & Kenny Ltd.	1
Schlesinger Associates	1
Self-Help Initiative Support Services	1
Senator Dick Durbin	1
Shedd Aquarium	1
Sherwood Law Group	1
Situ8	1
Situ8 Ideas	1
Skokie Courthouse, Cook County	2
SMITH BARNEY	1
SmithAmundsen, LLC	1
SmithBucklin	1
Solo Cup Company	1
st jude children's research hospital	1
St. Benedict Preparatory School	1
St. Gregory the Great High School	1
St. Jude Children's Research Hospital	1
St. Louis Zoo	1
standard foods	1
starbucks	1
Starcom Media Vest Group	1
Starlight Children's Foundation; New man Realty; Lakeshore	1
State of Michigan House of Representatives	1
State Representative Harry Osterman	1
state representative sara feigenholtz	1
State Senator Heather Steans	1
StateStSports	1
Stefani & Co,	1
Stephen K Hayt Elementary, King Lab School	1
Sterlite Software	1
Stitely Entertainment	2
Stritch	1
Suffolk University Vetans Upward Bound Program	1
Swedish American History Museum	1
Swedish Covenant Hospital	1
Swedish-American Museum	1
Sweet Miss Giving's Bakery	1
Taft High School	1
Talent Intelligence	1
Teach For America	1
Test Positive Aware Network	1
The Chicago Council on Global Affairs	1
The Field Museum	1
The Food Group	1
The Greater Minneapolis Crisis Nursery	1
The Image Studios	1
The Joint Commission	1
The Law office of Moria Bernstein	1
The Lincoln Park Village	1
The Nature Conservancy	2
The Night Ministry	1
The Silverman Group, Inc.	1
The Success Center	1

Appendix C, continued
Internship Organizations/Companies

	Count
thechiguide.com	1
Time Out Chicago	4
TJC	1
Today's Chicago Woman	1
Tourism Authority of Thailand	1
Trade Resources, Ltd.	1
Tree House Humane Society and Platform One	1
Tribune Interactive	1
Trilogy, Inc.	1
Trinity Financial Advisors	1
Triview Property and Investments	1
Trozzolo Communications Group	1
tuesdays child	1
U.S. Congressman Danny K. Davis- 7th district IL	1
U.S. Fund for UNICEF	1
U.S. Marshal Service	1
U.S. Senate	1
U.S. State Department	1
UBS	2
UBS Financial	1
UBS Financial Services	1
University of North Carolina (REU)	1
University of Texas, Southw estern Medical Center	1
US Securities and Exchange Commission	1
Veolia Water North America	1
Veritas Health, LLC	1
Village of Palatine	1
VOE	1
Waitt Media	1
Walker Sands Communications	1
WGN	1
Will County Public Defenders Office	1
Willow Bend Elementary School	1
WISER	1
WSCR 670 The Score	1
WTMX the MIX	1
YMCA Metro Chicago	1
YMCA Metropolitan Chicago	1
Young Professionals of Chicago	2
Youth Services Gelnview /Northbrook	1
YWCA	1
YWCA Rape Crisis Hotline	2
Zipcar	1

Source: *Graduating Senior Survey, spring 2011*