Information & Technology Showcase

Thursday, February 21, 2019
Lake Shore Campus: Damen Student Center

Sr. Jean MPR South

9:30 a.m. Check-in, Coffee, and Networking
10:00 a.m. Welcome
Marianne Ryan, Dean, University Libraries
Susan Malisch, VP/CIO, Information Technology Services

10:30 a.m. Breakout Session I

** Damen Den: Kanopy by James Conley**
Kanopy is a premier distributor of streaming educational films for universities. They focus their efforts in acquiring the best content from the most essential and popular educational film distributors, and then make them available in an easy-to-use format that works great on both desktop and mobile devices. Create clips and playlists for your students quickly and seamlessly, safe in the knowledge that the quality of the titles available to you are industry-leading. Kanopy also provides access to popular collections of films from The Criterion Collection, First Run Films, Kino Lorber, and more, which students and faculty alike can enjoy on campus or at home.

*Resource Table #7*

**Sr. Jean MPR North: Oracle/LOCUS by Betsi Burns, Elizabeth Reynders, and Larry Adams**

**Event Sponsor**

This presentation will cover a few of the basic tools available to advisors and students to assist with planning and completing the student's academic career at Loyola. This includes the Academic Advisement Report, the My Planner, Academic Requirements Outline, and a few other soon-to-be-released tools.

LOCUS (Loyola’s Online Connection to University Services) is a student information system developed by PeopleSoft, now owned by Oracle. It is a popular student information product for higher education that Loyola, like most schools, has customized to meet unique requirements. Loyola has used LOCUS since 2004 with two major upgrades in 2009 and 2018.

*Resource Table #18, Michael Rogers from Oracle*

**Room 216: Rambler Card by John Campbell **Raffle Donor Session**

*I'm a Ramblin' Card!*

1. What is a Rambler Card?
   a. Who gets one?
   b. What are the technologies on your card?
   c. What are the services provided through the card?

2. What are Rambler Bucks?
   a. Who gets them and how do they work?
   b. Where to use them?

3. What are Meal Plans?
   a. What options are available?
   b. Where to use them?
4. What are other services offered by the Card Office?
   a. Passport/Visa/Headshot photos
   b. Alumni Cards

**Resource Table #15**

**Room 114:** Salesforce by Meghan Swanson and Matt Torpey
Salesforce.org and Loyola University Chicago team together to create a connected campus. Starting in the Loyola Quinlan School of Business, and using a crawl, walk, run approach, Salesforce.org is transforming the way faculty, staff and students will collaborate using the world’s #1 CRM platform. Visualizing a full 360-degree view of the student from suspect to prospect to the student to alumni, Salesforce.org empowers universities around the world to break down the walls of disparity and collaborate more efficiently and in a whole new way.

**Resource Table #11**

**Room 122:** VoiceThread by George Haines
*Humanize Your Online Course with VoiceThread*
Creating engaging online courses is not easy. In many discussion board-based courses, students feel isolated and disconnected from their instructors and classmates. VoiceThread bridges the gaps in social presence typically found in online courses. In this workshop, educators will learn how to establish a social presence and connect with their students using VoiceThread to improve course satisfaction and student learning.

**Resource Table #9**

**Room 214:** Watermark/Taskstream by Aleida Asghar and Allison Holt **Event Sponsor**
Taskstream helps colleges and universities gather, organize, and use better data for learning campus-wide. Since 2000, its user-friendly software and unmatched supporting services have provided hundreds of institutions with the foundation and flexibility to grow meaningful assessment practices in order to improve student learning and program quality.

**Resource Table #5**

**11:15 a.m. Breakout Session II**

**Room 114:** WebCheckout by Nick Liberatore
WebCheckout is a leader for scheduling equipment, assets, and facilities in Higher Education while neatly integrating with many campus systems. With a powerful scheduling engine, robust billing and flexible trouble-ticketing system, WebCheckout is a great solution for tracking inventory, equipment, and rooms. Learn how Digital Media Services manages this system and allows not only their area but others on campus to circulate resources and equipment.

**Resource Table #8**

**Sr. Jean MPR North:** Infor/ Lawson by Colin Morse
Infor/Lawson is a global provider of ERP software with over 70,000 customers in 194 countries. Loyola utilizes several modules within their software supporting administrative functions that focus on finance, accounting, human resources, and supply chain activities. Faculty and staff at Loyola use the Employee Self-Service portal for accessing pay and benefits information.

**Resource Table #14**

**Room 122:** ITS Service Portal by Alison Stillwell and Will Schultze
With the implementation of a new service management platform in March of 2017, ITS began the transition from Help Desk to Service Desk.

“A Service desk is a single point of contact between the service provider (Information Technology Services) and the users (Loyola’s faculty, staff, students, alumni, and guests). A service desk manages incidents and service requests, and also handles communication with the end users.”

These changes are to improve customer service, reduce response time and simplify the process to contact ITS for assistance with an issue or request something new. Along with these changes, ITS is
adding additional contact methods. Telephone support to extension 8-4 I T S (8-4487 or 773 / 508 – 4487) remains, along with the email address (helpdesk@luc.edu). We have added a new email (itsservicedesk@luc.edu) and are announcing our new service portal.

If something is not working as designed, use the “Report an Issue” button. If you would like something added, moved or changed, use the “Make A Request” button and select the corresponding request offering. Finally, ITS has developed a useful Knowledge Base that will provide end users answers to quick questions, hopefully saving you the time needed to log a ticket and wait for a response, “Find Answers”.

Resource Table #8

Damen Den: Sakai 12 by Meg Mandolia and Meg Mitchell
We’re upgrading to Sakai 12! What does that mean? What can you expect as an instructor, staff member, or student? As we upgrade to a new version of Sakai, there are several updates and fixes to highlight for specific tools like Assignments, Gradebook, Lessons, Syllabus, and Tests & Quizzes. During this session, we will:

- Highlight updates to the layout and interface in Sakai.
- Explore new features in specific Sakai tools.
- Identify where to go for support and more resources.

Resource Table #9

Room 214: Scopus by Douglas Picadio & Sarah Kabani ** Event Sponsor **
Scopus is a large abstract and citation database of peer-reviewed literature: scientific journals, books, and conference proceedings. It contains resources in the fields of science, technology, medicine, social sciences, and arts and humanities.

Resource Table #17

Room 216: Simply Analytics by Juan Vasquez ** Raffle Donor Session **
SimplyAnalytics is an internet-based mapping application that enables users to develop interactive thematic maps and reports using thousands of demographic, business, and marketing data variables. Professional mapping applications can take days to learn, but SimplyAnalytics is designed so that most users need less than 10 minutes of training.

Resource Table #6

12:00 p.m. Breakout Session III

Sr. Jean MPR North: Microsoft OneDrive by Rene Tapia
Microsoft’s OneDrive for Business makes it easy for Loyola users to store, access, and share files from anywhere. A cloud-based solution, OneDrive for Business provides faculty, staff, and all students 5TB of secure storage. Come learn more about OneDrive for Business, when to use it, and new features.

Resource Table #8

Damen Den: New York Times by Jamie Makatche
Loyola students, faculty, and staff have unlimited access to NYTimes.com, including archives from 1851 to the present (articles from 1923 to 1980 are limited to five per day per user; unlimited access is available through the ProQuest Newsstand site). First-time users need to create an account to gain access. Returning users can log in from the New York Times’ website. Users will have to “renew” their account once a year with their same login information.

Resource Table #7

Room 114: Terminal Four (T4) by Bob Kraft
T4 (Terminal Four) is Loyola’s web content management system. Most content that appears on the main Loyola web site (www.luc.edu) is generated through T4, from the home page to approximately 300 sub-sites. Authorized users can login into T4, edit existing web pages and create new pages from scratch, adding links, images, and associated documents, all within the framework of Loyola’s standard design templates.
Room 216: Top Hat by Liam Devlin ** Event Sponsor **
Top Hat's interactive, cloud-based teaching platform enables professors to engage students inside and outside the classroom with compelling content, tools, and activities. Millions of students at 700 leading North American colleges and universities use the Top Hat teaching platform.

Room 214: Zoom by Bruce Montes
Zoom is a cloud conferencing solution that can be used for small group sessions or large administration meetings, all within one easy-to-use platform. Host and participants can access Zoom through any laptop or mobile devices, which makes Zoom an excellent solution for working in the office or on the go. All active faculty, staff, and students have the ability to host their own meetings.

Sr. Jean MPR North

12:30 p.m. Resource Tables, Networking, and Box Lunch

1:30 p.m. Breakout Session IV

Room 114: CDW-G by Curtiss Strietelmeier
CDW-G is a leading provider of technology solutions for business, government, education, and healthcare. They have been helping organizations get the most from their technology investments for more than 25 years. With a team of over 6,000 dedicated account managers, account executives, solution architects, and engineers, they help their customers choose the right technology products and services to best meet each unique need. They also offer expertise in designing customized solutions and assisting customers with the implementation and long-term management of those solutions, such as virtualization, collaboration, security, mobility, data center optimization, and cloud computing. CDW-G is one of Loyola's primary hardware suppliers.

Room 214: Gale, Cengage Learning by Marc Cormier ** Event Sponsor **
Gale is a provider of digital historical collections, such as the 18th Century Collections Online and 19th Century U.S. Newspapers. Gale also offers an innovative new research tool, Digital Scholar Lab, which allows researchers to search across a large set of historical documents and includes advanced tools for analyzing and organizing primary source information.

Sr. Jean MPR North: Gartner by Sean Tobin and Jeromy Franks ** Raffle Donor Session **
Loyola has partnered with Gartner to provide a customized experience for students, faculty, and staff to provide knowledge around IT industry questions. Whether you use Gartner cyclically or for all your technology information needs, Gartner provides a board depth of knowledge about products and services, not just about their physical hardware.

Room 216: Microsoft Power BI by Tony Vavarutsos
Microsoft Power BI is an analytic tool used at Loyola to assist in making informed decisions. Intuitively explore University data sources using dashboards and visualizations to bring your data to life and learn how you can access Power BI through a license provided by Loyola.

Damen Den: Panopto by Luchin Lee
Panopto is the fastest-growing provider of video management, lecture capture, and flipped classroom software for the education market. Since 2007, they've helped faculty and administrators at academic
Institutions improve the student learning experiences through using live and on-demand videos. Today, more than 600 colleges and universities use Panopto to centralize and manage their video content; integrate video into their learning management systems; record lectures, live stream events, and distant learning courses; capture flipped classroom videos; and more.

Resource Table #10

**2:15 p.m. Breakout Session V**

**Sr. Jean MPR North:** DocFinity by Kathy Duncan and Ian Llado **Sponsor Session**
The DocFinity enterprise content management (ECM) system enables institutions to create, monitor, and optimize student-based documents, records, and back-office processes. DocFinity allows users to eliminate mundane tasks, standardize processes, automatically distribute work, and reuse data from other systems. This helps staff minimize errors, improve turnaround, and achieve a greater degree of process efficiency.

Resource Table #19

**Room 216:** Information Security by Jim Pardonek
*Password Management with LastPass*
You spend hours each year typing, re-typing, trying, trying again with a number, looking up, and, ultimately, resetting passwords. It is a waste of time and it is frustrating to get locked out of your own account. A good password manager will give you access to your passwords and user IDs quickly in a categorized, easy-to-search format on every device you own – online or offline – whenever you need them.

Resource Table #8

**Room 114:** Lenovo by Candice Pineda **Raffle Donor Session**
Lenovo is a $46 billion technology company and the world's largest PC vendor. A global Fortune 500 company, they have headquarters in Beijing, China and Morrisville, North Carolina, and more than 55,000 employees across 60 countries. Lenovo has been the fastest growing major PC company for more than four years, but it's also much more than a PC company. They create a full range of technology solutions, including smartphones, tablets, and servers.

Resource Table #2

**Damen Den:** Microsoft Products by Imran Khan and Christopher Bhajan
*An Overview of Microsoft O365 for the End User*
This session will provide an overview of Microsoft Office 365, including Microsoft Teams for the end user. We will show the O365 portal, navigating web apps, and Microsoft Teams.

Resource Table #13

**Room 214:** ProQuest by Cynthia Lett **Event Sponsor and Raffle Donor Session**
ProQuest connects people with vetted, reliable information. Key to serious research, the company's products are a gateway to the world's knowledge including dissertations, governmental and cultural archives, news, historical collections, and eBooks. ProQuest technologies serve users across the critical points in research, helping them discover, access, share, create and manage information.

ProQuest Academic Complete and eBook Central: With coverage across all academic disciplines, Academic Complete is the ideal foundation for a Loyola's eBook collection. We’ve aligned Academic Complete into ten subject areas to enhance effective cross-searching with ProQuest® databases and archive resources.

Read online or take advantage of offline reading options including DRM free chapter downloads and full book downloads. eBook Central supports users with an unmatched, end-to-end experience. The platform’s intuitive, user-centric design makes it faster and easier to discover, evaluate, and access titles while enhancing user engagement with time-saving tools for note-taking, highlighting, and instant citing. Support for mobile devices is offered via a responsive web design that optimizes heavily used features such as search and download on tablets and smartphones.
The 2019 Information & Technology Showcase is co-hosted by University Libraries and Information Technology Services. A very special thanks to our event sponsors listed below who funded today's morning coffee, box lunch, and afternoon snack. Please complete the online evaluation form which will be emailed to you later this afternoon. Your feedback will be helpful in planning future programs.