Grow ... information systems and services to optimize performance

On-Demand Technology Training, Atomic Learning

Atomic Learning, an on-demand, just in time technology training solution rolled out. This hosted system provides short, packaged videos about multiple technologies and soft skills for individuals to consume in a curriculum or ad-hoc format and allows students, faculty, and staff the ability to learn many technologies such as the Microsoft Office or Adobe Creative suites. The system provides tracking for the individuals so that they can track and measure their progress.

The system:
- Easy to use and accessible anywhere, anytime, from any web-capable device.
- Provides access to over 65,000 technical topics.
- Fully-integrated with Loyola’s Learning Management System (Sakai).
- Provides students, faculty, staff, with full-control of what technologies they want to learn.
- Atomic learning can be accessed at: atomiclearning.com/login/luc

Student System Mobile Access

The Loyola University Chicago mobile application available in the Apple and Android app stores underwent a major update in June. Newer features for faculty include viewing their teaching schedule, class rosters, student lookups and viewing their advising. Students can view their schedule, grades, to-do lists, holds, financial aid awards and campus maps. One popular new feature is that students can agree to share their individual schedules with each other.

Other Highlights

Created an electronic Performance Action Form (ePAF) process to simplify and streamline student worker applications. HR processes over 1,200 PAFs at the start and end of terms for students. ePAF processing for staff will be added in the future.

Health Sciences Division email moved from Novell GroupWise to the University’s Microsoft Exchange platform. Calendaring and Address Book functionality was integrated between LUC, LUHS and Trinity Health.

Microsoft’s Unified Messaging platform replaced our existing Audix voicemail solution.
- Lakeside users can now receive and listen to voice mail messages directly from their email mailbox.
- A conference calling solution has been added that serves up to 20 participants and integrates between LUC, LUHS and Trinity Health.
- Over 3,000 voice mail boxes were migrated

In FY15 an in-depth strategy will be developed to complete the integration of the technologies required to fulfill the Anytime Anywhere Access experience for the users of Loyola technology services.
Initiatives under development include:
▶ Expand Anytime Anywhere Access capabilities
▶ Continue Disaster Recovery provisions for Tier 1 services
▶ Expand support for online course/degree offerings including lecture capture and video repository solutions
▶ Create Prospect Data Mart with self-service capability for Advancement team
▶ Select and install security architecture improvements including new solutions for VPN, web application firewall, password management and data loss prevention
▶ Provide electronic outbound transcripts
▶ Deploy SharePoint platform for file access and collaboration

FY14 FACTS

Data Centers & Networks
Loyola’s two data centers house nearly 730 devices including servers, appliances, and equipment:
▶ Over 550 Terabytes of online storage (10% increase over FY12)
▶ 180 physical enterprise class servers and over 374 virtual servers
▶ 2,100 wireless access points covering 95% of Loyola’s buildings
▶ 17,000 devices registered on the wireless network
▶ 1.350 Gig connection for internet bandwidth
▶ 18,515 Student Devices Connecting to Sync to E-Mail
▶ 28 Terabytes of Security Surveillance Storage

Other Facts
▶ 35 presentations were delivered by ITS staff members at leading technology and higher education venues
▶ 2 Staff Members awarded the LUC Commitment to Excellence Award
▶ ITS actively participated in LUC & Me Mentors and the AJCU Mentor Program
▶ 3.9 million documents stored in docfinity
▶ 20 deployments of ECM technologies were completed, 9 of which were in new departments. These included Capital Planning, UMC, Student Development, Facilities, Conference Services, Parking & Transportation, Office of the CIO, General Counsel and the School of Social Work.

FY14 TECHNOLOGY FEE ALLOCATIONS

An annual technology assessment based on the Rings of Excellence categories is conducted each November. Subjective health ratings are assigned against a pre-defined healthy state to identify strengths and weaknesses as technology requirements evolve on our campus.

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