ITS Executive Steering Committee (ITESC)

Agenda and Materials
Jul 26, 2012
Agenda

• Student Development Software
  — I. Greenwald

• Enterprise Email Recommendation
  — D. Vonder Heide

• Box Implementation & Cloud Storage Policy Proposal
  — D. Vonder Heide, J. Sibenaller

• Project Portfolio Prioritization Results
  — S. Malisch

• Guest Access and Public Wireless
  — D. Vonder Heide, J. Sibenaller

• Start of School Items/Technology Freeze Period
  — S. Malisch, J. Sibenaller
# Student Development Software

<table>
<thead>
<tr>
<th>Department</th>
<th>Vendor</th>
<th>Software Description</th>
<th>FY13 budgeted cost paid by IT</th>
<th>Currently paid out of what account</th>
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<td>Office of VP</td>
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<td>74,578.00</td>
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Technology Fee Category Definitions

• **Service**: Recognizable by students as a service offering
  i.e. Internet/Password Management/E-mail/ResNet

• **Support**: Required to provide a student service or meet institutional requirements
  i.e. Network Connectivity/Device Encryption/Servers/Storage

• **Learning**: Directly related to classroom activity or academic record
  i.e. Student Information System/Learning Mgmt. System (grades/classes/schedules/e-portfolios)
### Criteria Used to Determine Tech. Fee Expense

<table>
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<tr>
<th>Service/Support/Learning for Students</th>
<th>Percentage</th>
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<tr>
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<td>Partial</td>
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<tr>
<td>Shared</td>
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<tr>
<td>Substantial/ Primary</td>
<td>75%</td>
</tr>
<tr>
<td>Complete/Full</td>
<td>100%</td>
</tr>
</tbody>
</table>
Agenda

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• Start of School Items/Technology Freeze Period
  – S. Malisch, J. Sibenaller
Enterprise Email

- TAC Recommendation - Microsoft
- TAC Established
  - Deliverable
  - Members
- Requirements Created
  - Key Requirements
- Discussion with Gartner Analyst
  - Leading Providers
  - Peer & Aspirational Schools
  - Provider Presentations
- What Differentiated Microsoft?
  - Blended – on/off premise
  - Functionality of email requirements
  - Add-on Products / Alternate Solutions
  - Cost
- Next
  - ITESC Approval
  - Cabinet Presentation
- Implementation
  - SWC Engagement
  - Communication / Training
  - Roll-out
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Box Deployment

Status / Points of Interest

• One year contract signed with Box.
• 25,000 seats and 51.2 TB of storage allocated.
• Project kick-off – Weekly calls scheduled
• Web documentation started
• Auto-provisioning capabilities - linked to Loyola’s UVID.
• Cloud Policy Drafted

Tentative Timeline

8/3 – Initial documentation for the web site deployed
8/17 - Complete federated integration
8/21 - Presentation to Cabinet
8/24 - Complete unit testing of auto-provisioning
9/3 - Soft rollout to larger group
Mid/Late Sept - Announce Box to Loyola
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## FY13 Q1-Q2 Prioritization Results

<table>
<thead>
<tr>
<th>Project</th>
<th>T-Shirt Sizing</th>
<th>AA</th>
<th>Adv</th>
<th>Fac</th>
<th>Fin</th>
<th>HR</th>
<th>SD</th>
<th>ITS</th>
<th>UMC</th>
<th>Score</th>
<th>Rank</th>
<th>Prior Rank</th>
<th>Movement</th>
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## ITS Major Initiatives Calendar

### Project/Program

<table>
<thead>
<tr>
<th>Project/Program</th>
<th>Targeted Start Month (MM/YYYY)</th>
<th>Targeted Finish Month (MM/YYYY)</th>
<th>Status</th>
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<tbody>
<tr>
<td>Checklist for e-bill Generation</td>
<td>09/2011</td>
<td>03/2012</td>
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<td>Room Reservation Upgrade to R25 Live</td>
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<td>04/2012</td>
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<td>OIP Online Application &amp; Admin Center</td>
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<td>05/2012</td>
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<td>Lawson Upgrade</td>
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<td>Transfer Credit Equivalency</td>
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<td>Illinois Articulation Initiative</td>
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<td>Training and Development of Point and Click Reports</td>
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<td>Provide for Quick Updates to LUC Web Pages During Emergencies</td>
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<td>07/2012</td>
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<td>Parking Enforcement/Permit Management</td>
<td>12/2011</td>
<td>07/2012</td>
<td>Active</td>
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<tr>
<td>Recruitment Plus System Replacement - Implementation</td>
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<td>08/2012</td>
<td>Active</td>
</tr>
<tr>
<td>Enhancements to Immunization Page/Data Mgmt</td>
<td>11/2010</td>
<td>08/2012</td>
<td>Active</td>
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<tr>
<td>Complete T4 Content Mgmt System Migration</td>
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<td>08/2012</td>
<td>Active</td>
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<tr>
<td>School of Nursing - SIM</td>
<td>05/2011</td>
<td>08/2012</td>
<td>Active</td>
</tr>
<tr>
<td>Student Local/Off Campus Address &amp; Emergency Contacts</td>
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<td>08/2012</td>
<td>Active</td>
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<td>Proctoring Online Exams</td>
<td>02/2012</td>
<td>09/2012</td>
<td>Active</td>
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<tr>
<td>Advance Web Implementation</td>
<td>11/2011</td>
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<td>Business Intelligence/Data Warehouse (6)</td>
<td>06/2009</td>
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<td>Apply for Housing Contract Release/Exemption</td>
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<td>Novell to Microsoft Migration</td>
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<td>LOCUS Enhancements (10)</td>
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<td>Information Security Program (8)</td>
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<td>LUHS/LUC/HSD Technology Program (16)</td>
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<td>Grad Rome Merge</td>
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<td>Database for all LUC Key and Lock Information</td>
<td>08/2011</td>
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<td>Guest Access System (NAP) Upgrade / Replacement</td>
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<td>Enhancements to interfaces for ePortfolio (Taskstream)</td>
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<td>08/2012</td>
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<td>Class/Faculty Evaluations</td>
<td>05/2012</td>
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<td>Cloud Storage (Box Pilot)</td>
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<td>Convio Replacement</td>
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<td>Modify Rules for Halas Membership</td>
<td>04/2012</td>
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### Notes

- Completion date is not firm and will most likely extend into 2013.
- Red text denotes a change.
- Activity completed/in progress/planned.
- Timing of the project is TBD.
LUC ITS Rings of Excellence
Major Initiatives, FY13 Q1-Q2

**Academic and Faculty Support**
- LOCUS Enhancements (10)
- R+ System Replacement
- Proctoring Online Exams
- School of Nursing - SIM
- Electronic Outbound Transcripts Feasibility

**Administrative Initiatives**
- Student Off Campus Info Tracking
- Advance Web Implementation
- Convio Replacement
- Parking Enforcement Permit Mgmt
- Apply for Housing Exemption
- Database for LUC Key and Lock Info
- Quick Updates to LUC Emergency Web Pages

**Student Technology Support**
- Class/Faculty Evaluations
- Cloud Storage (Box Pilot)
- Modify Rules for Halas Membership
- Enhancements to Interfaces for ePortfolio (Taskstream)

**Infrastructure**
- Novell to Microsoft Migration
- Security Camera Infrastructure
- Information Security Program (8)
- Campus Construction Initiatives (17)
- LUHS/LUC/HSD Technology Program (16)

**Continuous Service Development**
- Room Res. Upgrade to R25 Live
- Emergency Response Website
- Enterprise Content Management (9)
- Complete T4 Content Mgmt System Migration
- Enhancements to Immunization Page/Data Management
- Business Intelligence/Data Warehouse (6)
Agenda

- Student Development Software
  — I. Greenwald

- Enterprise Email Recommendation
  — D. Vonder Heide

- Box Implementation & Cloud Storage Policy Proposal
  — D. Vonder Heide, J. Sibenaller

- Project Portfolio Prioritization Results
  — S. Malisch

- Guest Access and Public Wireless
  — D. Vonder Heide, J. Sibenaller

- Start of School Items/Technology Freeze Period
  — S. Malisch, J. Sibenaller
Moving Guest Access & Public Wireless to a New Future State

Current State (LSC & WTC)

- Wireless access secured via Bradford (software)
  - Devices are scanned before connecting
- Podiums require authentication
  - Requires uvid & password
- Guest access handled manually
  - Alumni, walk-up IC/Library guests & conference services

Current State (HSD)

- Wireless access secured via WEP (a wireless encryption protocol)
  - WEP password known to many; devices are not scanned before connecting
- Podiums do not require a login
  - Anyone who has access to the rooms can use the equipment
- Guest access process not required
  - Open access
Agenda

• Student Development Software  
  — I. Greenwald

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• Project Portfolio Prioritization Results  
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• Start of School Items/Technology Freeze Period  
  — S. Malisch, J. Sibenaller
2012 Start of School “Freeze”

Technology freeze begins one week before start of semester

Continues through Labor Day & “restart” day

“Slushy” period extends for one week after classes resume
### 2012 ITESC Schedule

#### Jan. 26, 2012 - Thursday, 1:30-3:30 PM
- R+ Replacement
- Student Dev. Tech Fee Request
- Security Camera Update
- Bus. Impact Analysis Status
- Project Portfolio Prioritization Results
- LUHS/LUC/HSD Program Status

#### Mar. 8, 2012 - Thursday, 1:30-3:30 PM
- HSD Program Progress
- Security Surveillance (Camera) Policy
- 2012 Technology Briefing

#### Apr. 25, 2012 - Wednesday, 11:30 AM-1:30 PM
- ISO Introduction
- RMS Housing Contract Release/Exemption
- Tech Fee Review
- ITS Resource Allocation
- HSD Program Update
- ITESC Membership

#### Jun. 7, 2012 - Thursday, 1:30-3:30 PM
- Video Formats
- IT Strategic Direction
  - “Anytime Anywhere Access”
  - Demos within Strategic Direction
- Project Portfolio Prioritization

#### Jul. 26, 2012 - Thursday, 1:30-3:30 PM
- Student Development Software
- Email & Box Recommendations
- Project Portfolio Prioritization Results

#### Sept. 13, 2012 - Thursday, 1:30-3:30 PM
- Subcommittee Reports
- Major Projects Status Reviews

#### Oct. 25, 2012 - Thursday, 1:30-3:30 PM
- Subcommittee Reports
- Major Projects Status Reviews

#### Dec. 11, 2012 - Tuesday, 1:30-3:30 PM
- Technology Scorecards
- Project Portfolio Prioritization