



## LDE Foundation: Collaboration & Security Program

### Status Report for the Week Ending 06/13/2020

#### PSS 2783 – LDE Foundation: Collaboration and Security Program

Health: **Lime**

Start Date: 12/01/2018

Go Live Date: 12/31/2020

Customer: Enterprise Services

Sponsor: Malisch / Vonder Heide / Sibenaller

Project Manager: Chester

#### Recent Activity:

- **AIP / DLP:** Website draft complete. FAQ's obtained from Focus Group as well as from research from other university websites, on common questions. Video's in their final draft. Policy requirement decisions updated. Focus group began socializing the implementation of DLP / AIP to groups that implement policy decisions.
- **MFA:** Over 4,000 opted-in (1,000 increase from last week). All Dean's groups scheduled. A few remaining operations groups need to be scheduled. Student communications starting this week. Joint student communication being finalized (Neufeld & Malisch).
- **MFA other apps:** Slate ready to be enabled. Requested additional applications to be prioritized for the roll-out of the application. Lawson considerations to architecture and functionality outside of the firewall being considered over the next 2 weeks. Team met on Friday 6/12 with the sponsors to confirm business impact, options, and agreed to provide updates over the next 2 weeks via email (and meeting as options, effort, and impact are identified).
- **MDM:** Desktop pilot testing identified additional test cases. Setting up enrollment process for users to opt-in. Researching Microsoft issue identified with synced-contacts.
- **Password Self-Service:** No new updates.
- **Privileged Identity Management:** Documented Privileged Identity Management process changes and business justifications and benefits.
- **Exchange Online Protection & Advanced Threat Protection:** Notified ProofPoint & CDWG of not renewing August subscription. Successfully tested internal mail relay for many on-premises applications, and do not expect any impacts.

#### PSS 2036 – LDE Foundation: Azure Information Protection & Data Loss Prevention

Health: **Lime**

Start Date: 01/13/2019

Go Live Date: 10/31/2020

Customer: Enterprise Services

Sponsor: Malisch / Vonder Heide / Sibenaller

Project Manager: Chester

#### Recent Activity:

- Awareness Team (Bob K, Julia S, Heather, and Joe F) met on 6/3, 6/8, 6/9, 6/11 for video updates, website details being finalized.
- Focus Group met (Data Owners and Jim, Chris, and Heather) met on 5/8 to review and refine the schedule next steps, any additional questions for requirements, etc.
- Socialization groups identified. Email notification and invite ready to send out.
- Present update to CIO in preparation for Town Halls and go-live.

#### PSS 2397 – LDE Foundation: Enterprise Mobility Management Project

**Health:** Green

**Start Date:** 08/30/2017

**Go Live Date:** 11/30/2020

**Customer:** Infrastructure Services

**Sponsor:** Malisch / Vonder Heide / Sibenaller

**Project Manager:** Chester

**Recent Activity:**

- Team met on 6/2 to finalize self-enrollment, pilot process.
- Team identified an issue with sync-ing of contacts, and is reaching out to Microsoft to confirm if this is a known issue, ways to educate users to sync contacts prior (data hygiene), etc. In essence, we are seeing if people have contacts synced to the cloud, their phone, to outlook, but redundancy does not exist for all 3, there could be contact loss. This happened for 1 person out of 10 testers.
- Additional test cases are being added.
- Bob creating user guide with screenshots for iPhone and Android.
- Mobile Device policy being updated and presented to Cabinet.

**PSS 2563 – LDE Foundation: Azure Multi-Factor Authentication for Office 365**

**Health:** Lime

**Start Date:** 01/13/2019

**Go Live Date:** 09/30/2020

**Customer:** Enterprise Services

**Sponsor:** Malisch / Vonder Heide / Sibenaller

**Project Manager:** Chester

**Recent Activity:**

- 4,223 enrolled (faculty, staff, students)
- All Dean's groups scheduled
- Remaining org chart reminder to schedule being sent 6/15.
- Finalizing Student Joint Communication (Malisch and Neufeld).
- Obtained approval to update Lawson and Kronos log in pages for awareness.
- Partnered with Student Development on MFA image and social media channels and communications. They will start next week.
- Zoom enrollment walk-thru sessions 6/1, 6/2, 6/8, and 6/9 (Skinner, Pardonek, Fernandez)
- Team met on 6/4 and 6/5 for various point of executing tasks.

**PSS 2963 – LDE Foundation: Azure Multi-Factor Authentication, Other applications**

**Health:** Lime

**Start Date:** 10/01/2019

**Go Live Date:** 12/31/2020

**Customer:** Enterprise Services

**Sponsor:** Malisch / Vonder Heide / Sibenaller

**Project Manager:** Chester

**Recent Activity:**

- Joe (Networking) and Heather (PM) updated Federated Authentication Reference Guide to help normalize application owner questions and gather requirements from the vendors.
- Joe F will work with individual application owners going forward to finalize requirements.

**MFA for SLATE (targeting mid-July)**

- Confirmed with SLATE owners last week (Heuer, Schur, and Moriarty) roll out mid-July.

**MFA for Lawson (targeting mid-July)**

- Lawson considerations to architecture and functionality outside of the firewall being considered over the next 2 weeks. Team met on Friday 6/12 with the sponsors to confirm business impact, options, and agreed to provide updates over the next 2 weeks via email (and meeting as options, effort, and impact are identified).
- Plan is to still implement university-wide in Sept.

**MFA for Sakai (targeting August 14)**

- A few additional vendor requirements and test instance are being updated.
- Testing to start in July.
- Target implementation date mid-August (end of classes Aug 7) per T Walker.

#### **MFA for Other applications (planning)**

- Confirming remaining applications and approach.
- Requested additional scheduling of another applications since several application owners are having delays with requirements.

#### **PSS 2929 – LDE Foundation: Azure Password Self-Service**

**Health:** **Green**

**Start Date:** 11/01/2019

**Go Live Date:** 09/30/2020

**Customer:** Enterprise Services

**Sponsor:** Malisch / Vonder Heide / Sibenaller

**Project Manager:** Apa

#### **Recent Activity:**

- No progress to note.

#### **PSS 3010 – LDE Foundation: Azure Privileged Identity Management**

**Health:** **Green**

**Start Date:** 12/01/2019

**Go Live Date:** 07/31/2020

**Customer:** Enterprise Services

**Sponsor:** Malisch / Vonder Heide / Sibenaller

**Project Manager:** Apa

#### **Recent Activity:**

- Began to document Privileged Identity Management changes required on premises and the order in which they will need to be applied.

#### **PSS 2931 – LDE Foundation: Exchange Online Protection & Advanced Threat Protection**

**Health:** **Lime**

**Start Date:** 01/13/2019

**Go Live Date:** 08/30/2020

**Customer:** Enterprise Services

**Sponsor:** Malisch / Vonder Heide / Sibenaller

**Project Manager:** Apa

#### **Recent Activity:**

- Successfully tested the replacement of mail.luc.edu, which is used as an internal mail relay for many on-premises applications. The transition should be seamless and not require intervention by the application teams.
- Communicated to ProofPoint and CDWG the intention of not renewing the subscription at the end of August.