



LDE Foundation: Collaboration & Security Program

Status Report for the Week Ending 07/11/2020

PSS 2783 – LDE Foundation: Collaboration and Security Program

Health: **Lime**

Start Date: 12/01/2018

Go Live Date: 12/31/2020

Customer: Enterprise Services

Sponsor: Malisch / Vonder Heide / Sibenaller

Project Manager: Chester

Recent Activity:

- **AIP / DLP:** Awareness video's almost complete. Socialization with data owner peers scheduled for week of 7/20. Town Halls will be scheduled for 2 weeks after. Website & FAQs being updated. Review with CIO week of 7/13, if ready.
- **MFA:** Over 11,500 enrolled (70% complete). Student enrollment going well. Updating Arrupe on students not enrolled. Health Science newsletters complete for enrollment groups. Graduate, CAS, Arrupe, ResLife, and Staff Council Newsletters getting the word out. UMC backlogged with Inside Loyola requests due to return to school.
- **MFA other apps:** Slate rescheduled go live due to additional questions end of July / early August. Lawson build and testing being finalized. Sakai will be rescheduled due to competing interests. Met with application owners to gather recommendations, cost, timeline, or if not recommending implementing federated authentication, why and application security info.
- **MDM:** Researching and finalizing self-enrollment process for users. Researching Microsoft issue identified with synced-contacts. Providing recommendations for how to build awareness and roll-out to user community through researching other university's go live approach.
- **Password Self-Service:** Confirmed collaboration with password website needs updated.
- **Privileged Identity Management:** Finalized documentation for cut-over. No impact to external community.
- **Exchange Online Protection & Advanced Threat Protection:** Confirmed test instance works as expected for migration of accounts. Firewall rules updated for change.

PSS 2036 – LDE Foundation: Azure Information Protection & Data Loss Prevention

Health: **Lime**

Start Date: 01/13/2019

Go Live Date: 10/31/2020

Customer: Enterprise Services

Sponsor: Malisch / Vonder Heide / Sibenaller

Project Manager: Chester

Recent Activity:

- Awareness video targeting completion week of 7/13.
- Website updates and FAQ being updated by team.
- Socialization meetings scheduled for week of 7/20.
- Present update to CIO in preparation for Town Halls and go-live.
- Confirmed dates of go live with Desktop team for updating AIP client to LUC machines.

PSS 2397 – LDE Foundation: Enterprise Mobility Management Project

Health: Green	Customer: Infrastructure Services
Start Date: 08/30/2017	Sponsor: Malisch / Vonder Heide / Sibenaller
Go Live Date: 11/30/2020	Project Manager: Chester

Recent Activity:

- Meeting scheduled for next week to confirm Self-Enrollment process being managed by Fernandes, Christides, and Apa.
- Christides working thru sync-ing of contacts with Microsoft.
- Additional test cases are being added.
- Bob creating user guide with screenshots for iPhone and Android.
- Mobile Device policy being updated and presented to Cabinet.
- Desktop resolved an issue with H Chester mobile (when Server team changes made to account).

PSS 2563 – LDE Foundation: Azure Multi-Factor Authentication for Office 365

Health: Lime	Customer: Enterprise Services
Start Date: 01/13/2019	Sponsor: Malisch / Vonder Heide / Sibenaller
Go Live Date: 09/30/2020	Project Manager: Chester

Recent Activity:

- 11, 768 enrolled (70% complete) for faculty, staff, and students
- Reached out to Student Development to confirm social media influence – waiting on response.
- Student Development continues sending out newsletters, social media, and emails to build awareness.
- Updated Arrupe Assist Dean (Sarah S) with list of remaining students needing enrolled.
- Shared updated “legacy users that Microsoft authentication is changing” notification email with LDE Sponsors. Under review.
- Created response for students reaching out to service desk with questions.
- All remaining faculty and staff will begin getting “if you haven’t enrolled” emails, to help with organic enrollment.
- Lawson webpage updated for awareness.
- HSC communication sent week of 6/22 and 6/29. Final Maywood groups to enroll.
- Zoom enrollment walk-thru sessions held 6/29, 6/30, 7/6, and 7/7.
- Token documentation being updated by UISO for hand-out to token user, when needed.
- Team met weekly for alignment on various point of executing tasks.
- Heather & Joe met to confirm lists of enrolled vs not enrolled, scheduled, and attrition lists.

PSS 2963 – LDE Foundation: Azure Multi-Factor Authentication, Other applications

Health: Lime	Customer: Enterprise Services
Start Date: 10/01/2019	Sponsor: Malisch / Vonder Heide / Sibenaller
Go Live Date: 12/31/2020	Project Manager: Chester

Recent Activity:

- Met with Application owners to confirm expectations around their recommendations to move forward, costs, timelines with implementing a federated authentication method. Reviewed if they are suggesting not to move forward, what’s the current password process for the applications, security considerations, and reasoning for not recommending moving forward.

MFA for SLATE (Go live week of 7/28 or 8/4)

- Communication approved by LDE sponsors and Business Owners for Slate Go-Live. Additional applications will use this communication format going forward. LDE Communication will be sent, followed by business owner's communication.
- Identified a few additional items needing confirmed between the vendor, Business owner, and ITS. Scheduled mtg for 7/20 to confirm all remaining items.
- Will then request during business hours implementation with vendor.
- Confirmed new timeline of roll out with SLATE owner's (Heuer, Schur, and Moriarty).

MFA for Lawson (targeting mid-July)

- Lawson confirmed on track for deployment this summer.
- Plan is to still implement university-wide in Sept.

MFA for Sakai (targeting August 14)

- Dan and Tim requested delay due to a few other Sakai implementations.
- Coordinate for after fall start.

MFA for Other applications (planning)

- Pardonek confirming requirements for Secure File Transfer.
- Confirming remaining application requirements, technical recommendation, and approach.
- Requested Apa and Pardonek to assist with application owner questions to help them work through their requirements.

PSS 2929 – LDE Foundation: Azure Password Self-Service

Health: Green	Customer: Enterprise Services
Start Date: 11/01/2019	Sponsor: Malisch / Vonder Heide / Sibenaller
Go Live Date: 09/30/2020	Project Manager: Apa

Recent Activity:

- Working with Desktop Services, successfully complete several rounds of testing Loyola desktop changes required as password resets are migrated from ReACT to Microsoft Self-Service Password Reset (SSPR). The change will be seamless for users and will not require any intervention by Desktop Services as we move to the new service.
- Met on 7/8 with the LDE Program Sponsors, Program Manager, and UIISO. Decision was made to reevaluate the LUC ITS webpage regarding Password Management (<https://www.luc.edu/its/services/password/>) and will partner with the Service Desk to update relevant information.

PSS 3010 – LDE Foundation: Azure Privileged Identity Management

Health: Green	Customer: Enterprise Services
Start Date: 12/01/2019	Sponsor: Malisch / Vonder Heide / Sibenaller
Go Live Date: 07/31/2020	Project Manager: Apa

Recent Activity:

- Finalized the Privileged Identity Management changes required on premises and the order in which they will need to be applied.
- Next Steps – Review the implementation process on 07/15.

PSS 2931 – LDE Foundation: Exchange Online Protection & Advanced Threat Protection

Health: Lime	Customer: Enterprise Services
Start Date: 01/13/2019	Sponsor: Malisch / Vonder Heide / Sibenaller
	Project Manager: Apa

Go Live Date: 08/30/2020

Recent Activity:

- Finalized Palo Alto firewall rule changes necessary for SMTP.LUC.EDU as part of the move from ProofPoint. SMTP.LUC.EDU is used by several internal and cloud-based applications at Loyola as an email relay service.
- On Sunday July 12, migrated SMTP.LUC.EDU from ProofPoint to an internal SMTP server.