



LDE Foundation: Collaboration & Security Program

Status Report for the Week Ending 07/26/2020

PSS 2783 – LDE Foundation: Collaboration and Security Program

Health: **Lime**

Start Date: 12/01/2018

Go Live Date: 12/31/2020

Customer: Enterprise Services

Sponsor: Malisch / Vonder Heide / Sibenaller

Project Manager: Chester

Recent Activity:

- **AIP / DLP:** Awareness video's complete. Socialization with data owner peers scheduled for week of 7/20. Town Halls will be scheduled for 2 weeks after. Website & FAQs being updated. Review with CIO week of 7/13, if ready.
- **MFA:** 15,738 enrolled (90% complete). Student, faculty, and staff adoption remains positive. Graduate, CAS, Arrupe, ResLife, and Staff Council Newsletters getting the word out. UMC backlogged with Inside Loyola requests due to return to school.
- **MFA Application Enablement:** Slate scheduled for Go Live 7/28. Lawson scheduled for 9/20 or 10/6 by changing authentication to ADFS, due to internal testing error identified. Sakai deferred until after start of school. 3 application owners provided solutions for their products to move forward or not, with MFA enablement – sharing info with Sponsors at next meeting.
- **MDM:** Requested 2nd pilot group for testing enrollment and piloting the communications process, website, and instructions. Awareness campaigns and website under development.
- **Password Self-Service:** Confirmed collaboration with password website needs updated. Resources for this go live will be impacted by MFA-Lawson updates needed.
- **Privileged Identity Management:** Finalized documentation for cut-over. No impact to external community. Project completion expected by end of July.
- **Exchange Online Protection & Advanced Threat Protection:** Confirmed test instance works as expected for migration of accounts. Firewall rules updated for change.

PSS 2036 – LDE Foundation: Azure Information Protection & Data Loss Prevention

Health: **Lime**

Start Date: 01/13/2019

Go Live Date: 10/31/2020

Customer: Enterprise Services

Sponsor: Malisch / Vonder Heide / Sibenaller

Project Manager: Chester

Recent Activity:

- Awareness video complete.
- Present updates to CIO on 7/28. Request Cabinet and Dean's Council support.
- Website finalized by the team.
- Socialization "mini town halls" scheduled for week of 8/31.
- Re-confirmed dates of go live with Desktop team for updating AIP client to LUC machines.

PSS 2397 – LDE Foundation: Enterprise Mobility Management Project

Health: **Green**

Start Date: 08/30/2017

Go Live Date: 11/30/2020

Customer: Infrastructure Services

Sponsor: Malisch / Vonder Heide / Sibenaller

Project Manager: Chester

Recent Activity:

- Additional pilot group identified and notified (within ITS).
- Gathered information on how other universities are deploying and sharing information.
- Identified that groups will need to be enrolled, just like MFA, due to the way the accounts are provisioned and set-up.
- Communication plan under development (town halls for transparency, communication channels, website content, and emails inviting groups and leadership to adopt this solution).
- Christides working thru sync-ing of contacts with Microsoft.
- Additional test cases are being added.
- Bob creating user guide with screenshots for iPhone and Android.
- Mobile Device policy being updated and presented to Cabinet.

PSS 2563 – LDE Foundation: Azure Multi-Factor Authentication for Office 365**Health:** Lime**Start Date:** 01/13/2019**Go Live Date:** 09/30/2020**Customer:** Enterprise Services**Sponsor:** Malisch / Vonder Heide / Sibenaller**Project Manager:** Chester**Recent Activity:**

- 15, 738 enrolled (90% complete) for faculty, staff, and students
- Positive social media updates from Student Development, confirming messaging and approach.
- GPEM, Staff Council, and Inside Loyola communications updating user community.
- Remaining groups scheduled.
- Legacy authentication content will appear on LDE Newsletter and send targeted emails as well.
- Token documentation finalized and shared with the 1 person that requested a token.
- Website updates being finalized.
- COI plan for legacy authentication being developed by Desktop Manager.
- UIISO created an email response for the 3 people that weren't thrilled about the change to MFA.
- Zoom enrollment walk-thru sessions held 7/13, 7/14, 7/20, and 7/21.
- Token documentation being updated by UIISO for hand-out to token user, when needed.
- Team met weekly for alignment on various point of executing tasks.

PSS 2963 – LDE Foundation: Azure Multi-Factor Authentication, Other applications**Health:** Lime**Start Date:** 10/01/2019**Go Live Date:** 12/31/2020**Customer:** Enterprise Services**Sponsor:** Malisch / Vonder Heide / Sibenaller**Project Manager:** Chester**Recent Activity:**

- Obtained 3 responses from Application owners to confirm expectations around their recommendations to move forward, costs, timelines with implementing a federated authentication method. Reviewed if they are suggesting not to move forward, what's the current password process for the applications, security considerations, and reasoning for not recommending moving forward.
- Present to LDE Sponsors at next meeting.

MFA for SLATE (Go live 7/28)

- Communication sent 7/21 to users of the update scheduled for 7/28.
- Team met on 7/20 to finalize remaining technical questions and cut-over process.
- Additional communications scheduled for 7/27 (reminder) and 7/28 (go live complete).
- Confirmed new timeline of roll out with SLATE owner's (Heuer, Schur, and Moriarty).

MFA for Lawson (targeting 9/20 or 10/6)

- Lawson testing identified an error that makes the current process of authentication not feasible.
- Met with the vendor, ITS teams, and Business owners on revised technical solution, tasks, and timeline for implementation 9/20.
- Program Manager coordinated with Mary communication approach for LDE announcement (when ready to go live) and all subsequent communication would come from application owner.
- Plan is to still implement university-wide late Sept / early October.

MFA for Sakai (implementation deferred til after start-of-school)

- Dan and Tim requested defer due to a few other Sakai implementations.
- Coordinate for after fall start.

MFA for Secure File transfer (planning)

- Pardonek requested defer due to resource impacts for Secure File Transfer.

MFA for Other applications (planning)

- Providing 3 other applications recommendations by application owners to LDE Sponsors.
- Requesting LDE Sponsors to prioritize and schedule other applications.
- Requested Apa and Pardonek to assist with application owner questions to help them work through their requirements.

PSS 2929 – LDE Foundation: Azure Password Self-Service**Health:** Green**Start Date:** 11/01/2019**Go Live Date:** 09/30/2020**Customer:** Enterprise Services**Sponsor:** Malisch / Vonder Heide / Sibenaller**Project Manager:** Apa**Recent Activity:**

- Resources for the Password go live will be impacted by MFA-Lawson updates needed.
- Communication pieces (email, website, etc) still need completed; however, all other technical updates are complete.
- PM requested delay the rollout of Azure Password Self-Service so the team can focus on meeting very tight deadlines for the Lawson MFA project, which is now tentatively scheduled for 9/20 (previously scheduled for August).

PSS 3010 – LDE Foundation: Azure Privileged Identity Management**Health:** Green**Start Date:** 12/01/2019**Go Live Date:** 07/31/2020**Customer:** Enterprise Services**Sponsor:** Malisch / Vonder Heide / Sibenaller**Project Manager:** Apa**Recent Activity:**

- Reviewed the implementation process on 07/15 and discussed the approval workflow for the Server Operations team once in place.

PSS 2931 – LDE Foundation: Exchange Online Protection & Advanced Threat Protection**Health:** Lime**Start Date:** 01/13/2019**Go Live Date:** 08/30/2020**Customer:** Enterprise Services**Sponsor:** Malisch / Vonder Heide / Sibenaller**Project Manager:** Apa**Recent Activity:**

- Completed draft communications regarding the move to Exchange Online Protection & Advanced Threat Protection.

- Configured an informational webpage under luc.edu/its containing additional information regarding the move to Exchange Online Protection & Advanced Threat Protection.
- Identified issues with the new SMTP server implemented as a prerequisite to migrating from Proofpoint. Performance bottlenecks using SMTP under Windows 2019 IIS 6 has forced a pivot to using load balanced SMTP Postfix servers running under CentOS Linux. The replacement environment has been deployed and operating better than expected.
- Ported Blocklists (both email specific and domain/network blocks) from Proofpoint into the Office 365 Security and Compliance Center in preparation for the migration.
- Began final tests of the various email filters brought in from Proofpoint to ensure they function as intended.