

Customer Notification

June 17, 2019

Dear Customer,

The purpose of this correspondence is to notify you that the Thermo Fisher Scientific Laboratory Chemicals Division manufacturing and repacking facility located in Fair Lawn New Jersey discovered an issue with Bovine Serum Album (BSA) packaged in 2018 and early 2019. We received multiple complaints of certain lots of BSA regarding discoloration with a cloudy color, and bad odor.

An internal investigation confirmed that the impacted lots had high levels of fatty acids due to a defective filter press at the supplier site. The following lots were affected:

Catalog Number	Product Name	Lot
BP1600	Fisher BioReagents™ Bovine Serum Albumin Heat Shock Treated	181539
		181827
		183626
		187818
		185216
		189361
BP1605	Fisher BioReagents™ Bovine Serum Albumin, Fraction V, Cold-ethanol Precipitated	188634
		182765
		185079
		192452
AC240401000	Albumine Bovine/Fraction V, for Biochemistry, pH 7.0, ACROS Organics™	192126
		B0146965
BP9703	Fisher BioReagents™ Bovine Serum Albumin (BSA) Protease-free Powder	185220
		187058
		187385
		180790
BP9700	Fisher BioReagents™ Bovine Serum Albumin (BSA) Microbiological Grade Powder	181979

We are currently working with our supplier to receive new material post corrective actions at their site.

Please contact Thermo Fisher Scientific customer service at 1-800-766-7000 for specific information regarding obtaining a replacement and reference FS-2019000206. Should you have any questions of a technical nature, including suitable alternatives please call Laboratory Chemicals Technical Service at 800-227-6701. Any questions with regards to quality, contact Quality Assurance at USFRL-Complaints@thermofisher.com.

We sincerely apologize for any inconvenience this may cause, and thank you for your continued support of Fisher Bioreagents products.

Sincerely,



Alyssa Colón

Senior Manager, Quality Assurance
Laboratory Chemicals Division
Thermo Fisher Scientific