**COURSE OVERVIEW**

This course addresses the challenges in managing operations in manufacturing and service organizations in a global context. The focus will be on a firm’s ability to coordinate its product design, production, distribution, and supply chain partners to meet the demands of markets and customers globally. Particular emphasis will be placed on cultural, economic, logistical, and geographical issues in dealing with customers, suppliers, and producers around the world. For example, designing efficient global operations that also accommodate local complexities. There will be at least 2 tours of manufacturing, distribution or retail firms. The lectures will be heavily focused on practical (real life) situations and ethics, sustainability plus responsible leadership will be a theme throughout the course.

**PRE-REQUISITES**

SCMG 480 or instructor permission.

**INSTRUCTORS**

Professor John Caltagirone is the founding director, Loyola Business Leadership Hub and the Executive Director, Supply and Value Chain Center. Prior to joining Loyola, Mr. Caltagirone was the Vice President of Global Supply Chain Strategy for The Revere Group. He was previously Senior Vice President, Chief Logistics and Operations Officer for Peapod, Inc., where he was responsible for distribution services, inventory management, purchasing, transportation management, logistics engineering and customer service. John has also held senior management positions with the following companies: Rand McNally, RR Donnelley & Sons and Ryder Integrated Logistics.

Dr. Michael Hewitt (mhewitt3@luc.edu) is an Associate Professor in the Information Systems and Supply Chain Management Department in the Quinlan School of Business. His work has assisted the decision-making of companies such as Exxon Mobil, Saia Motor Freight, and Yellow Roadway. Before entering the PhD program at Georgia Tech, Dr. Hewitt worked as a software engineer, contributing to the development of software to support consumer set-top boxes and content delivery to LED signs in mass transit stations.

**COURSE FEE**

Cost = Tuition + Student Activity Fee + Airfare

Student Activity Fee: $1895
Deposit ($750) Due: March 15th
Balance ($1145) Due: April 5th