Supply and Value Chain Center

2018 ANNUAL REPORT

QUINLAN SCHOOL OF BUSINESS • LOYOLA UNIVERSITY CHICAGO
DEAR FRIENDS AND COLLEAGUES,

The Supply and Value Chain Center brings together the business and academic communities to advance the art and science of global supply chain management within the framework of responsible leadership.

Like you, we are committed to continuous improvement, and this year brought an increased focus on interdisciplinary solutions and connecting our members and stakeholders to resources in the Loyola Business Leadership Hub and throughout Loyola. We were also pleased to continue to grow our global reach. In 2018, we worked on consulting projects that touched our clients’ business operations on four continents and resulted in millions of dollars of business impact.

We very much appreciate your support of the Supply and Value Chain Center, and we hope we continue to be your source for solutions to business challenges big and small.

Sincerely,

From Our Leadership

JOHN CALTAGIRONE
EXECUTIVE DIRECTOR, SUPPLY AND VALUE CHAIN CENTER

HARRY HANEY
ASSOCIATE DIRECTOR, SUPPLY AND VALUE CHAIN CENTER

$2.5–$3.5 Million
Business impact.

4 Continents
Our projects touched business in the U.S., Canada, Europe, Russia, Australia, and beyond.

11 Projects conducted with the deep involvement of 15 students.
Membership
We serve as a business networking community for professionals whose companies aspire to world-class standards in responsible, sustainable supply chains through continuous improvement, better practices, and innovative solutions.

Education & Networking
Our educational events provide members with opportunities to network and exchange ideas with professionals from a variety of backgrounds.

Consulting & Research
We help companies and community organizations find solutions to some of their most pressing supply chain challenges, as well as other business issues.

Recruitment
We provide our members access to well-trained full-time hires and interns from the Loyola student body.

Services

Mission
The Supply and Value Chain Center is an interdisciplinary hub for all facets of the global supply and value chain. Because our members’ challenges often reach beyond supply chain, the center leverages the full portfolio of Loyola University Chicago’s resources to provide practical, ethical, and implementable solutions.

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Membership

Supply and Value Chain Center members represent 12 industries and range from companies with $2 million to more than $100 billion in annual revenue.

BIGGEST BUSINESS CHALLENGES:
• Continuing to drive business growth and profitability
• Increasingly global and connected consumer base
• Ethical and sustainable strategies and solutions
• Managing risk

INDUSTRIES:
Healthcare
Consulting
Consumer products
Software / technology
Material handling
Third-party logistics management
Manufacturing
Industrial distribution
Food / food service
Real estate
Agriculture
Automotive

MEMBERSHIP SNAPSHOT

50+ CORPORATE MEMBERS

12 INDUSTRIES:
MEMBER TESTIMONIALS

CRAIG ESPEVIK
Vice President of Operations
Yaskawa America, Inc.

"Loyola SVCC has been a great partner for Yaskawa America by providing training, networking, educational classes, and consulting. Yaskawa sees the Loyola Supply and Value Chain Center as an important element to advancing our supply chain capabilities to meet the complexities found in today's business expectations of speed and globalization. Having this wonderful resource in our backyard is an absolute benefit and certainly helps Yaskawa America Supply Chain to be a leader in our industry."

BETSEY NOHE
Vice President, Supply Chain
Morton Salt, Inc.

"If your company hasn't yet taken advantage of this gem of a resource located in the heart of the Midwest, I strongly encourage you to do so. I believe you and your team members will strongly benefit from being a part of this talented and engaging business community.

"Our membership in and partnership with the Loyola Supply and Value Chain Center is part of our strategy around attracting, training, and retaining our supply chain employees."

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Education & Networking

More than 200 supply chain organizations were represented at our educational and community-building events in 2018. These sessions focus on practical, implementable solutions and always include time for interaction and learning from each other, which extends the value of our events long beyond that day.

**SOLUTIONS SUMMIT**

The inaugural Solutions Summit, hosted by the Loyola Business Leadership Hub, brought together all of its member centers: Supply and Value Chain Center, Family Business Center, Baumhart Center for Social Enterprise and Responsibility, and Executive Education.

**KEY TOPICS**

- Supply chain
- Cybersecurity
- Responsible leadership

**SOLUTIONS WORKSHOPS**

These workshops provide a practical look at solutions and challenges facing the supply chain community. This year’s workshops were:

- Challenges in Transportation, hosted by the Chicagoland Food and Beverage Network
- Hot Topics in Supply Chain Management, hosted by RNs Logistics and Chicagoland Food and Beverage Network

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**LEADERSHIP CONFERENCE**

The fifth annual conference brought together nearly 100 attendees to discuss topics including safety, data, and recruitment. Associated Solutions co-hosted the daylong event.
Consulting

Our consulting teams of students and staff worked with 11 organizations in 2018, and developed new tools, processes and analytics tailored to their supply chain. We served clients representing multiple industries, sizes and structures, and worked with them to address challenges including inventory reduction, project management, supply chain assessment, benchmarking, and supplier relationship management.

We help companies and community organizations find solutions to some of their most pressing supply chain challenges, as well as other business issues, by leveraging the full interdisciplinary resources of Loyola University Chicago and the global network of more than 180 Jesuit universities.

FEATURED PARTNER
THE NORTHERN ILLINOIS FOOD BANK

The Northern Illinois Food Bank tasked us to help them overcome barriers that families face with traditional food pantries, including being able to visit pantries during the hours of operation and lingering stigmas around using food pantries. In response, our team of students, faculty, and staff developed an innovative online ordering system, which allows for pickup at strategic locations in the community.

In addition to events hosted by the Supply and Value Chain Center, Loyola’s Quinlan School of Business offers a range of education programs designed to fit the needs of supply chain professionals.

PROGRAMS INCLUDE:

• BBA in Supply Chain Management
• MS in Supply Chain Management
• MS in Marketing, graduate degree including a supply chain track.
• Supply Chain Fundamentals, graduate-level certificate program.
• Quintin Supply Chain Strategy, three-day continuing education program developed in partnership with the Association of Supply Chain Management.
• Supply Chain Essentials, one-day continuing education workshop.
• Lean and Six Sigma Training.

The Food Bank is working toward testing the concept in some of the communities it serves. The project was conducted through the Urban Social Benefit Incubator, which is part of the Loyola Business Leadership Hub.

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Research

The Supply and Value Chain Center works in close partnership with the supply chain management faculty of the Quinlan School of Business. This collaboration brings faculty expertise to industry and helps to ensure that both the center and Loyola’s degree programs incorporate the best of supply chain theory and practice.

ÇEBAĞ PINÇE
Assistant Professor

His research focuses on sustainable operations and after-sales services. He addresses real-world business problems by closely collaborating with practitioners and end users in the consumer, hi-tech, and aerospace industries.

PETTIS KENT
Assistant Professor

Before becoming a professor, he spent 12 years developing and managing supply chains throughout North America, Europe, and Asia for the Procter & Gamble Company. He has been invited to present research to corporate managers from Cargill and other top firms.

MIKE HEMWITT
Associate Professor

His research includes developing quantitative models of decisions faced in the transportation and supply chain management domains, particularly in vehicle routing and location. His work has assisted the decision making of companies such as Exxon Mobil, Safeway, Target, and Yellow Roadway.

MACIEK NOWAK
Professor

His research focuses on the use of various heuristic optimization techniques for vehicle routing problems. He has worked with Federal Express, United Parcel Service, and the Georgia Ports Authority.

Mikael Rönkkö
Associate Professor

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Recruitment

The Supply and Value Chain Center helps our member organizations fill staff and intern positions through its robust recruitment assistance program. In 2018, we sourced candidates for 60 positions at a variety of different companies.

“Redwood’s partnership with the Supply and Value Chain Center has supported our recruiting efforts by providing various networking opportunities to meet fresh, eager graduates as well as experienced professionals within our industry. The Supply Chain Career Fair continues to grow year after year, and we are always impressed with the candidate pool.”

ANDREA ALAIMO
VICE PRESIDENT, HUMAN RESOURCES
REDWOOD LOGISTICS

“The internship experience at Redwood Logistics was terrific, as it provided great insight into the real world of supply chain and reinforced values such as the importance of transparency in working relationships. I really appreciate the Supply and Value Chain Center’s help in gaining this opportunity.”

ANGELO DE MARCO,
SUPPLY CHAIN MANAGEMENT & INFORMATION SYSTEMS

Supply chain companies also recruit directly from our student body. In 2018, the Traffic Club of Chicago and the Supply and Value Chain Center co-hosted Chicago’s largest career fair dedicated solely to supply chain. In 2018, 19 companies and nearly 90 students participated in the fair.

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ANGELO DE MARCO,
SUPPLY CHAIN MANAGEMENT & INFORMATION SYSTEMS
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STUDENT ENGAGEMENT
As part of our commitment to developing the next generation of supply chain leaders, Loyola students are involved at every level of the center.

JEFFREY WAGMAN - ENTREPRENEURSHIP

“The Supply and Value Chain Center taught me three important things. Listen more than you speak, ask a lot of questions, and work with your stakeholders to find a solution. Together, I could be forever thankful for my experience with the center. It is an experience every student should go through before they graduate.”

LUIZA SLADA - INTERNATIONAL BUSINESS, MARKETING MINOR

“The Supply and Value Chain Center sparked my interest in logistics and data gathering. The combined experience and mentorship that was provided to me at the center allowed me to understand how to propose company-wide changes to executives and effectively communicate my ideas in a professional setting. The experience of working with industry professionals gave me the confidence to pursue a professional career in logistics.”

BRANDON CHUA - MBA

“Working under Harry Haney at the center, this part-time employment opportunity has allowed me to utilize my time out of class productively by working on a variety of real-world projects for companies of various sizes. The projects like conducting employee interviews, data collection, working on teams and on-site presentations to clients will undoubtedly help build skills that will serve us students well beyond graduation.”

MAURA WALDE - SUPPLY CHAIN MANAGEMENT AND INFORMATION SYSTEMS

“Through my work with the center, I was able to gain real-world experience in a field I am interested in. I was able to network with individuals at the university and outside of the university in a way I never had before. I enjoyed the opportunity to apply what I have learned in the classroom to the real world.”

MAURA WALDE  •  SUPPLY CHAIN MANAGEMENT AND INFORMATION SYSTEMS

JEFFREY WAGMAN  •  ENTREPRENEURSHIP

LUIZA SLADA  •  INTERNATIONAL BUSINESS, MARKETING MINOR

BRANDON CHUA  •  MBA
Our Advisors

We celebrate and thank our advisors for their critical role in moving our mission forward.

EXECUTIVE ADVISORY BOARD

Bill Abington
Executive Vice President, President of Operations
Medline Industries, Inc.

Shari Altergott
Vice President, Marketing
Associated

Dean Duffy
COO
Hyperwave Technologies

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Yaskawa America, Inc.

Roxanne Flanagan
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Walgreens Co.

Jim Lewis
Executive Vice President, CSCO
Fellowes Brands

Betsey Nohe
Vice President, Supply Chain
Morton Salt, Inc.

Fabio Pettepari
Vice President, Supply Chain
Barilla America

Jeff Potts
Vice President, Sales of Client Services
BluJay Solutions

Kandy Smith
Senior Director, Global Supply Chain Business Process and Data, COE
McDonald's

BLOCKCHAIN SUMMIT
April 9-10
This annual gathering brings together some of the most sought-after thought leaders from the world’s biggest brands who are driving change and innovation in supply chain.

ANNUAL LEADERSHIP CONFERENCE
June 6
Attend a day of learning and networking focused on finding solutions to some of the most pressing challenges within supply chain.

SOLUTIONS WORKSHOP
September 12
Join supply chain leaders for a practical look at solutions and challenges facing the supply chain community.

SOLUTIONS SUMMIT
October 9
This annual event features industry-leading experts from across the centers within the Loyola Business Leadership Hub.

WOMEN BUSINESS LEADERS, SPECIAL INTEREST GROUP
Sue Engelskanger, vice president of human resources at Lawson Products, will lead this special interest group.

JOIN US IN 2019

CONNECT WITH US
The Supply and Value Chain Center is always seeking to better serve members and stakeholders. Contact us with your feedback and suggestions.

E: mhaney@luc.edu
P: 312.915.6810

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