

LOYOLA UNIVERSITY CHICAGO

## RESIDENCE LIFE



12/25/2022

Greetings,

Residence Life would like to inform you that there has been a facilities incident that has impacted the Mertz community. The impacted floors are floors 2-11. Due to the severity of the issue, there was some property damage within some of the residential rooms (along the carpets and A/C units). University Facilities and our licensed vendor have assessed and are looking to move forward with a remediation plan.

Once we receive any additional information, we will update the community. Please contact Campus Safety at 773-508-6039 if you have any questions.

We apologize for any inconvenience that this work may cause and thank you for your cooperation as we work to improve your residence halls.

Should you ever need to report a facilities/maintenance concern, you may do so online.

**[SUBMIT A MAINTENANCE REQUEST](#)**

For emergency maintenance concerns, please contact Campus Safety at (773) 508-6039.

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**LOYOLA**  
UNIVERSITY CHICAGO

*Preparing people to lead extraordinary lives*