

12/30/2022

Dear resident,

Thank you for your patience as Residence Life, Facilities, and our licensed water remediation vendor continue to work diligently to address the flooding that Mertz Hall recently experienced as a result of a burst pipe. We responded on scene immediately to begin the initial remediation steps of extracting water and installing blowers in each room to start the drying process.

As we address each affected space, we will provide each student with an individual summary of necessary work being done to restore the respective unit. Additionally, we will communicate updates and directions with any students who will need to be relocated on-campus. Room status will be a continued priority as we move forward with an updated report of rooms to be move-in ready by your arrival on Sunday, January 15, 2023.

We understand and regret any inconvenience this may have caused, especially during the University break. Please know our immediate action is to care for the health and well-being of each student. Thank you for your patience as we continue to provide updates as more information becomes available.

Other Considerations

Spring Move-In

We look forward to your return as scheduled on Sunday, January 15, 2023.

Packing and Relocation Process

We are working to identify items in affected rooms that may need to be relocated so that the remediation process can proceed. Once items have been packed and secured, they will be temporarily moved to a secure location. More information will be communicated regarding retrieval, as well as assistance with moving items to temporary space, if needed.

Personal Property

We understand that many of you have questions about insurance coverage and we will communicate more details as soon as we are able. Photos and/or videos have been taken of affected areas to help assess and record damage. Assessments are still underway and more information will be available soon. Once a determination has been made as to the extent of damage to your personal property, if any, you may wish to

work directly with your renters insurance or your/your parent's homeowners insurance.

Timeline

Over the next few days, we will continue to develop our remediation and restoration plan. We will provide an individual status of each unit by Thursday, January 5, 2023. If you have not heard from us by the end of the day on Thursday, please send an email to res-life@luc.edu.

Again, thank you for your patience and collaboration,
Residence Life

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