

Email sent to residents on floors 12-19.

LOYOLA UNIVERSITY CHICAGO

RESIDENCE LIFE

1/5/2023

Dear resident,

As you may have heard, over Winter Break, a pipe burst in Mertz Hall. The impacted floors included floors 3-11 and the second floor student lounge. While your floor was not affected, we are writing to provide an overview of the remediation work being done on affected floors and to provide a webpage for continued updates.

Overview of Mertz Remediation Work and Preventative Measures

Upon notification of the burst pipe on December 25th, housekeeping began extracting water and an emergency call was made to our disaster remediation vendor, who has been managing the remediation process since. The process has included mapping out all affected areas; removing any wet drywall, insulation, and carpet tiles; and using blowers to dry out all building materials. This must be done in order to ensure that dry standards are met before restoring the spaces impacted. This process is critical to ensure a clean, dry, and healthy environment for our students to return. Given the extent of the impact, this is a major undertaking. However, all parties involved are committed to making every effort possible to return all affected areas to normal as soon as possible.

Mertz Hall Flood Updates

While the project is ongoing, we have created a webpage in order to provide a centralized location for information and updates. This webpage can be accessed [here](#).

We have been working diligently with the students who were impacted to restore their spaces and community spaces.

Thank you for your patience and understanding,
Residence Life

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